

GeorgiaFIRST Financials V8 Known Issue

KI8072: PO Receipt Delivery Report

UPDATE: October 10, 2009

RESOLVED: This issue was resolved as part of Release 2.03, which was applied to the consolidated environment on October 10, 2009.

POSTED: August 6, 2009

SUBJECT: Known Issue KI8072 – PO Receipt Delivery Report

PURPOSE: To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 in the consolidated environment of a Known Issue with the Purchasing **Receipt Delivery** (POY5030) report.

FUNCTIONAL IMPACT: When the Purchasing **Receipt Delivery** report is generated, PO Receipt Lines are being duplicated. In addition, comments entered on the PO are printing along the left margin of the report instead of across the page. Both of these issues are contributing to the situation where multiple pages are being printed unnecessarily.

OIIT is currently looking into what is causing these issues, and a modified report is expected to be included in Release 2.01. You will be notified when this upgrade will occur.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).