

GeorgiaFIRST Financials V8 Known Issue

KI8070: EX Reset Travel Authorization Accounting Date Page

UPDATE: August 4, 2009

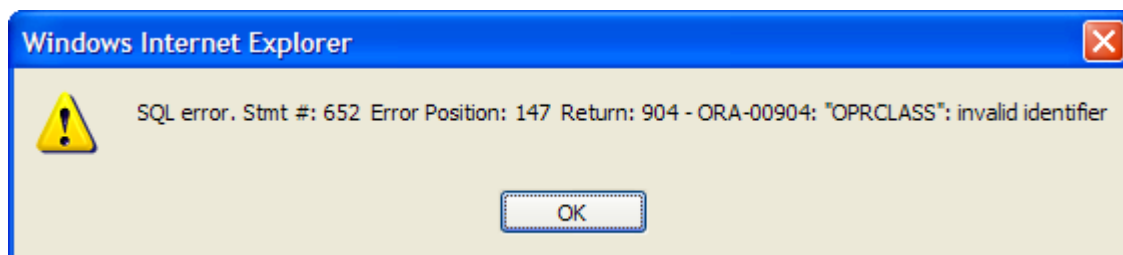
RESOLVED: This issue has been resolved and users can now access the **Reset Travel Authorization Accounting Date** page in the consolidated environment.

POSTED: August 4, 2009

SUBJECT: Known Issue KI8070 – EX Reset Travel Authorization Accounting Date Page

PURPOSE: To notify users at institutions using the Expense module of GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue with the **Reset Travel Authorization Accounting Date** page in the consolidated environment.

FUNCTIONAL IMPACT: The following error message is being received when attempting to access the **Reset Travel Authorization Accounting Date** page (**BOR Menus⇒BOR Expenses⇒BOR EX Month End⇒Reset Travel Authorization**) in the consolidated environment:



OIIT is currently looking into what is causing this PeopleCode error message, and this Known Issue should be resolved in Release 2.01. You will be notified when this upgrade will occur.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).