

## GeorgiaFIRST Financials V8 Known Issue

### KI8068: ePro Asset Profile ID Error When Creating Non-Asset Requisition

**UPDATE:** November 7, 2009

**RESOLVED:** This issue was resolved as part of Release 2.05, which was applied on November 7, 2009.

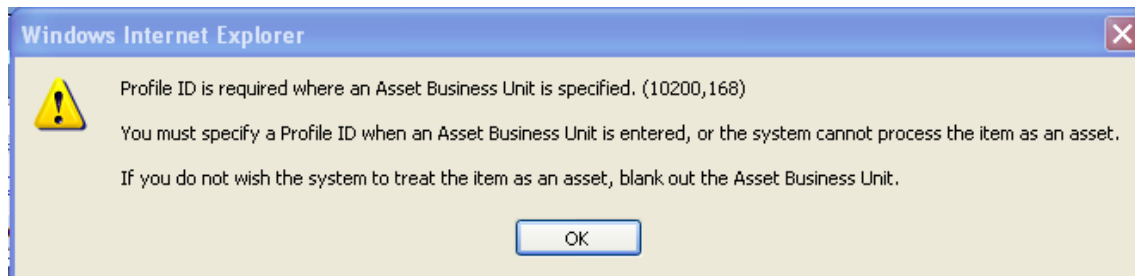
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**POSTED:** July 30, 2009

**SUBJECT:** Known Issue KI8068 – ePro Asset Profile ID Error When Creating Non-Asset Requisition

**PURPOSE:** To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding an Asset Profile ID error when creating a non-asset requisition in ePro.

**FUNCTIONAL IMPACT:** The following error message is being received when a non-asset requisition is created in ePro:



Requisitions cannot be saved when this error message is received. This error message is caused by the AM Business Unit number defaulting in the **AM Business Unit** field on the **Asset Information** tab of the ePro **Review and Submit** page, as shown below:

## Create Requisition

1. Define Requisition      2. Add Items and Services      3. Review and Submit

Review the details of your requisition, make any necessary changes, and submit it for approval.

Business Unit: 75000 Gainesville State College  
Requester: OIITHARDER A.Harder OIIT \*Currency: USD  
Requisition Name: Priority: Medium

Requisition Lines

Line	Description	Vendor Name	Quantity	UOM	Price	Total
1	test AM BU default		1.0000	Each	100.000	100.00

Consolidate with other Reqs       Override Suggested Vendor

Shipping Line: 1      Due Date: 07/29/2009      Quantity: 1.0000  
Status: Active      \*Ship To:      [Modify Shipping Address](#)  
Attention: A.Harder OIIT

\*Distribute by: Qty      SpeedChart:

Accounting Lines

AM Business Unit	Profile ID	Tag Number	CAP #	Sequence	EmpID	Capitalize	Cost Type
45000							

Total Amount: 100.00 USD

OIIT is currently looking into what is causing the AM Business Unit number to default in this field. Until the issue is resolved, requesters will need to clear the **AM Business Unit** field in order to successfully save their requisition by using the following steps:

1. Navigate to the **Review and Submit** page.
2. Expand the requisition line(s).
3. Click on the **Asset Information** tab.
4. Delete the **AM Business Unit** number.

**SUPPORTING DOCUMENTATION:** N/A

**ADDITIONAL OIIT RESOURCES and SUPPORT:** Contact the **OIIT HELPDESK** at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (support request self-service) or e-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu). For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).