

## GeorgiaFIRST Financials V8 Known Issue

### KI8050: PO Printing Issues with Foreign Addresses

**UPDATE:** April 09, 2009

**RESOLUTION:** This issue has been resolved as part of Release 1.09, which was applied to all Production databases on April 9, 2009.

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**POSTED:** February 20, 2009

**SUBJECT:** Known Issue KI8050 – PO Printing Issues with Foreign Addresses

**PURPOSE:** To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding spacing issues occurring on printed Purchase Orders when a foreign address is used.

**FUNCTIONAL IMPACT:** Purchase Orders that are assigned Vendors with foreign addresses will see PO Line data overlapping the column headers on the printed PO. A resolution to the problem will require a modification to the POPO005.sqr, and the OIIT Development Team is currently working to modify this SQR and resolve the issue.

In the interim, a functional workaround has been identified. When this issue is encountered, it will be necessary to update the Vendor address being used on the Purchase Order to set the **Country = USA**. This will change the address format and correct the overlapping problem. When this change is made, however, a State will be required. When the PO is printed, the PO will have to be manually modified to remove the State from the printed address.

1. Select **Vendors⇒Vendor Information⇒Add/Update⇒Vendor**. This brings you to the **Vendor Information – Find an Existing Value** page.
2. Enter or select the appropriate **Vendor ID**.
3. Click the **Correct History** check box ON.
4. Click on . The **Summary** page displays.
5. Click on the **Address** tab. The **Address** page displays.

[Summary](#) | [Identifying Information](#) | **Address** | [Contacts](#) | [Location](#) | [Custom](#)

SetID: 27000 [Vendor Address Search](#)  
 Vendor: TEST      Short Vendor Name: TEST-001      Name: Walter De Gruyter GmbH & Co. KG

**Vendor Address** Find | View All    First 1 of 2 Last

Address ID: 1 + -  
 Description: test

**Details** Find | View All    First 1 of 1 Last

Effective Date: 02/18/2009 + -  
 Status: Active

Country: DEU  Germany  
 Address 1: Genthiner Strasse 13  
 Address 2:   
 Address 3:   
 P.O. Box:   
 City: D-10785 Berlin Germany

Postal:

6. Change the **Country** to **USA**.
7. Enter the **correct foreign address** in the Address fields.
8. Enter **GA** in the **State** field. Your Address page should now look like the following example:
  - **Note:** You will have to manually modify the printed PO to remove the State from the printed address.

[Summary](#) | [Identifying Information](#) | **Address** | [Contacts](#) | [Location](#) | [Custom](#)

SetID: 27000 [Vendor Address Search](#)  
 Vendor: TEST      Short Vendor Name: TEST-001      Name: Walter De Gruyter GmbH & Co. KG

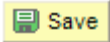
**Vendor Address** Find | View All    First 1 of 2 Last

Address ID: 1 + -  
 Description: test

**Details** Find | View All    First 1 of 1 Last

Effective Date: 02/18/2009 + -  
 Status: Active

Country: USA  United States  
 Address 1: Foreign Address  
 Address 2:   
 Address 3:   
 City: X-XXXXX Berlin Germany  
 County:       Postal:   
 State: GA  Georgia

9. Click on  to save your changes.

**SUPPORTING DOCUMENTATION:** N/A

**ADDITIONAL OIIT RESOURCES and SUPPORT:** Contact the **OIIT HELPDESK** at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (support request self-service) or e-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu). For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).