

## GeorgiaFIRST Financials V8 Known Issue

KI8049: PO BOR\_PO\_OPEN\_AMOUNT\_ALL Query

**UPDATE:** June 16, 2009

**RESOLVED:** This issue was resolved via the functional resolution shown in the accompanying **PO BOR\_PO\_OPEN\_AMOUNT\_ALL Query Instructions** document.

---

**POSTED:** February 20, 2009

**SUBJECT:** Known Issue KI8049 – PO BOR\_PO\_OPEN\_AMOUNT\_ALL Query

**PURPOSE:** To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding the BOR\_PO\_OPEN\_AMOUNT\_ALL query timing out.

**FUNCTIONAL IMPACT:** When the BOR\_PO\_OPEN\_AMOUNT\_ALL query is run, no results are returned and the query times out. This performance issue is related to the Business Unit (BU) being specified in a Prompt rather than hard-coded within the Criteria.

It will be necessary for institutions experiencing this problem to create an institution-specific version of this query, remove the BU Prompt, and add the BU as a part of the query Criteria.

**SUPPORTING DOCUMENTATION:** The **PO BOR\_PO\_OPEN\_AMOUNT\_ALL Query Instructions** document that follows includes detailed instructions on how to create an institution-specific version of this query, remove the BU Prompt, and add the BU as a part of the query Criteria.

**ADDITIONAL OIIT RESOURCES and SUPPORT:** Contact the **OIIT HELPDESK** at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (support request self-service) or e-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu). For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).

## CORRECTING THE BOR\_PO\_OPEN\_AMOUNT\_ALL QUERY in GeorgiaFIRST PeopleSoft Financials Version 8.9

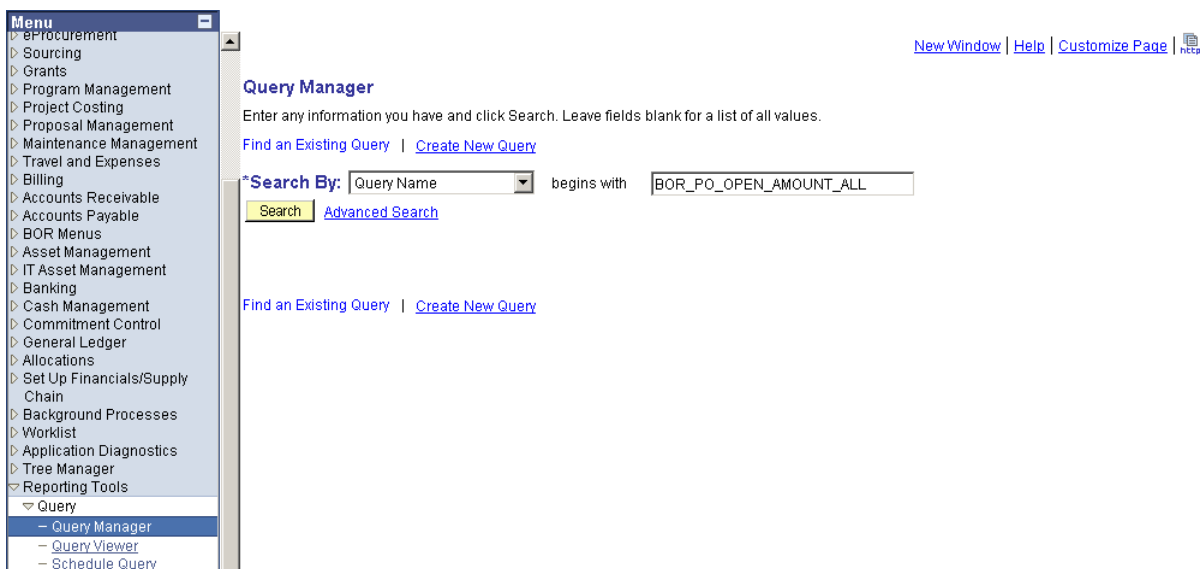
When the BOR-delivered BOR\_PO\_OPEN\_AMOUNT\_ALL query is run, no results are returned and the query times out. This performance issue is related to the Business Unit (BU) being specified in a Prompt rather than hard-coded within the Criteria.

To correct this issue, OIIT recommends creating a new query based on the delivered BOR query, remove the BU Prompt, and add the BU as a part of the query Criteria, as shown in the instruction below.

**Note 1:** Because this is a BOR-delivered query and any changes cannot be saved under the same query name, OIIT suggests saving the query with the adjustments made to the criteria with a new institution-specific query name. For example, the new query name could be BOR\_PO\_OPEN\_AMOUNT\_ALL\_XXX, where XXX is the institution's Business Unit number.

**Note 2:** You may already have an institution-specific BOR\_PO\_OPEN\_AMOUNT\_ALL query at your institution, since a previous error in this query was addressed in Known Issue KI8013, posted on September 22, 2008. If so, open this query and start with Step 10 to delete the Prompt and revise the Criteria.

1. Select **Reporting Tools**⇒**Query**⇒**Query Manager**. This brings you to the **Query Manager** page.



2. Enter **BOR\_PO\_OPEN\_AMOUNT\_ALL** in the **Search By begins with** field.
3. Click on **Search**. The **Search Results** are added to this page.

**Query Manager**

Enter any information you have and click Search. Leave fields blank for a list of all values.

[Find an Existing Query](#) | [Create New Query](#)

\*Search By:  begins with   
 [Advanced Search](#)

**Search Results**

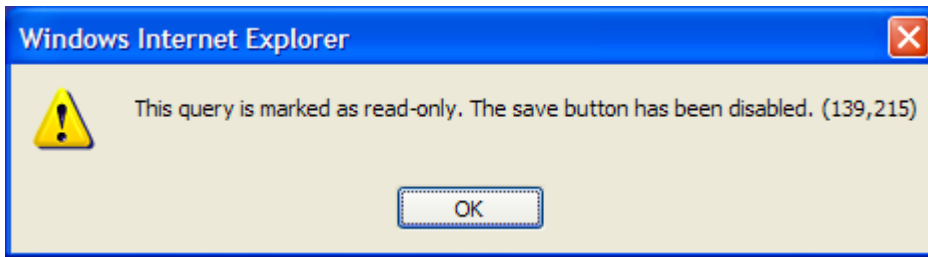
\*Folder View:

\*Action:

Query	Select	Query Name	Descr	Owner	Folder	Edit	Run to HTML	Run to Excel	Schedule
<input checked="" type="checkbox"/>		BOR_PO_OPEN_AMOUNT_ALL	All Open Encumbrances	Public		<a href="#">Edit</a>	<a href="#">HTML</a>	<a href="#">Excel</a>	<a href="#">Schedule</a>

[Find an Existing Query](#) | [Create New Query](#)

- Click the **Select** check box ON.
- Click on the [Edit](#) link in the **Query** group box. The following dialog box displays.



- Click on . The **Fields** page displays.
- Click on [Save As](#). The **Enter a name to save this query as** page displays.

**Enter a name to save this query as:**

\*Query:   
 Description:   
 Folder:   
 \*Query Type:   
 \*Owner:   
 Query Definition:

8. Enter a new **Query name** for your revised query.

**Note 1:** Because this is a BOR-delivered query and any changes cannot be saved under the same query name, OIIT suggests saving the query with the adjustments made to the criteria with a new institution-specific query name. For example, the new query name could be BOR\_PO\_OPEN\_AMOUNT\_ALL\_XXX, where XXX is the institution's Business Unit number.

**Note 2:** You may already have an institution-specific BOR\_PO\_OPEN\_AMOUNT\_ALL query at your institution, since a previous error in this query was addressed in Known Issue KI8013, posted on September 22, 2008. If so, open this query and start with Step 10 to delete the Prompt and revise the Criteria.

9. Click on . This brings you back to the **Fields** page.

10. Click on the **Prompts** tab. The **Prompts** page displays.



11. Click on the  to delete the BUSINESS\_UNIT Prompt.



Now that you have deleted the Business Unit Prompt, you will add Business Unit to the query Criteria.

12. Click on the **Criteria** tab. The **Criteria** page displays.

Records Query Expressions Prompts Fields **Criteria** Having View SQL Run

Query Name: BOR\_PO\_OPEN\_AMOUNT\_ALL\_270 Description: All Open Encumbrances

**Add Criteria** Group Criteria Reorder Criteria

Criteria	Logical	Expression1	Condition Type	Expression 2	Edit	Delete
		A.BUSINESS_UNIT - Business Unit	equal to	B.BUSINESS_UNIT - Business Unit	Edit	[-]
	AND	A.PO_ID - PO Number	equal to	B.PO_ID - PO Number	Edit	[-]
	AND	B.BUSINESS_UNIT - Business Unit	equal to	C.BUSINESS_UNIT - Business Unit	Edit	[-]
	AND	B.PO_ID - PO Number	equal to	C.PO_ID - PO Number	Edit	[-]
	AND	B.LINE_NBR - Line Number	equal to	C.LINE_NBR - Line Number	Edit	[-]
	AND	B.SCHED_NBR - Schedule Number	equal to	C.SCHED_NBR - Schedule Number	Edit	[-]
	AND	C.BUSINESS_UNIT - Business Unit	equal to	D.BUSINESS_UNIT - Business Unit	Edit	[-]

13. Click on **Add Criteria**. The **Edit Criteria Properties** page displays.

### Edit Criteria Properties

Choose Expression 1 Type

Field  
 Expression

Expression 1

Choose Record and Field

Record Alias.Fieldname:

A.BUSINESS\_UNIT - Business Uni

\*Condition Type: equal to

Choose Expression 2 Type


Field  
 Expression  
 Constant  
 Prompt  
 Subquery

Expression 2

Define Constant

Constant: 27000

OK Cancel

14. Click on the  in the **Expression 1 Choose Record and Field** group box. The **Select a field** page displays to add new criteria.

Select a field

Select a record to show fields for			
Alias	Record	Record Description	Show Fields
A	PO_HDR_VW_BOR	BOR Purchase Order Header View	Show Fields
B	PO_LNSHP_VW_BOR	BOR PO Line Shipping Sched Vw	Show Fields
C	PO_LNDST_VW_BOR	BOR PO Line Acctg Entries View	Show Fields
D	KK_SOURCE_HDR	Comm. Cntrl. Source Hdr Table	Show Fields
E	KK_SOURCE_LN	Comm. Cntrl. Source Line Table	Show Fields
F	KK_LIQUIDATION	Comm. Cntrl. Liquidation Table	Show Fields
G	VENDOR	Vendor Header Table	Show Fields

Select a field			
Field Name	Field Type	Field Description	Field Alias
A.BUSINESS_UNIT - Business Unit	Text	Business Unit	A.BUSINESS_UNIT

15. Select **A.BUSINESS\_UNIT – Business Unit** as shown above. This brings you back to the **Edit Criteria Properties** page.
16. Verify that **A.BUSINESS\_UNIT – Business Unit** appears in the **Record Alias.FieldName** field.
17. Verify **equal to** as the **Condition Type**.
18. Enter **your institution’s Business Unit number (XXXXX)** in the **Constant** field in the **Expression 2 Define Constant** group box.
19. Click on **OK**. This brings you back to the **Criteria** page.

AND	A.BUSINESS_UNIT - Business Unit	equal to	27000	Edit
-----	---------------------------------	----------	-------	------

[Save As](#)
[New Query](#)
[Preferences](#)
[Properties](#)
[New Union](#)

20. Scroll down and verify that **A.BUSINESS\_UNIT – Business Unit equal to XXXXX (your Business Unit number)** has been added to the existing criteria.
21. Click on **Save** to save your changes.

**ADDITIONAL OIIT RESOURCES and SUPPORT:** Contact the **OIIT HELPDESK** at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (support request self-service) or e-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu). For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).