

GeorgiaFIRST Financials V8 Known Issue

KI8048: EX Hanging Encumbrances in Travel Authorizations

UPDATE: April 10, 2009

RESOLUTION: This issue has been resolved as part of Release 1.09, which was applied to all Production databases on April 9, 2009.

POSTED: February 20, 2009

SUBJECT: Known Issue KI8048 – EX Hanging Encumbrances in Travel Authorizations

PURPOSE: To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding hanging encumbrances in Travel Authorizations.

FUNCTIONAL IMPACT: There are issues with encumbrances not being relieved when Travel Authorizations are sourced into Expense Reports, and some of the associated Travel Authorization lines are being deleted as well.

OIIT has been actively working with PeopleSoft to develop a fix for this hanging encumbrance issue with Travel Authorizations. The current status of the PeopleSoft fix is that it is in Development at PeopleSoft.

Concurrently, OIIT is developing a type of 'self service' DBI page that users will be able to run to relieve the hanging encumbrances for closed Travel Authorizations. This new 'self service' DBI page will be released in an interim release in the very near future. You will receive a notification of when this interim release will occur.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).