

GeorgiaFIRST Financials V8 Known Issue

KI8037: Query Tool Security Fix

UPDATE: November 23, 2008

RESOLUTION: This issue has been resolved as part of Release 1.06A, which was applied to all Production databases on November 23, 2008.

POSTED: November 21, 2008

SUBJECT: Known Issue KI8037 - Query Tool Security Fix

PURPOSE: To notify users at all institutions of a Known Issue in GeorgiaFIRST PeopleSoft Financials Version 8.9 regarding the recently delivered Query Tool not having the proper security settings assigned.

FUNCTIONAL IMPACT: The Query Tool for PeopleSoft Financials Version 8.9 was released to all GeorgiaFIRST institutions on November 14, 2008. Users have since reported that after installing the Query Tool and trying to run it, they received an error stating: **User not authorized to access PeopleSoft.**

OIIT has developed a fix for this issue, which involves enabling PeopleTools Query Access for the BOR_PT_QRY_PUBLIC security role. This means that users who want to use the Query Tool will need to have this role in their User Profile.

OITT will apply this fix to all Production databases during the scheduled downtime between 11 pm TODAY, Friday, November 21, 2008, and 7 am Sunday, November 23, 2008, along with interim release 1.06A and a fix for the Application Engine Processing Temp Table issue.

All Production databases will be ready for access at 7:00 am on Sunday, November 23rd.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).