

Known Issue: KI9.2-10 PO Issues with Multi-SpeedChart Functionality on Purchase Orders

UPDATED November 6, 2015

STATUS: RESOLVED (As of Release 5.00 November 14th)

IMPACT: A PeopleSoft fix will be applied as part of Release 5.00, which resolves the known issues surrounding the use of the Multi-SpeedChart functionality on purchase orders. User's can resume using this functionality and will no longer receive an error message after running PO budget checking.

ORIGIANLLY POSTED: Jun 23, 2015

When attempting to use the Multi SpeedChart functionality on purchase orders, the following issues have been reported:

- PO budget checking runs to No Success; and
- Users receive an error message of "Purchase Order cannot be saved (10200, 732) because budget processor is running in the background" when attempting to make changes to a purchase order.

Functional Workaround:

Users should not attempt to use the Multi SpeedChart functionality until this issue is resolved. You will need to manually enter ChartFields instead of selecting the Multi SpeedCharts link on the distribution page of the PO.

Estimated Resolution:

This is a known Oracle issue and a resolution is tentatively planned for Release 4.50 (November, 2015).

This known issue is posted on the Known Issues page of the GeorgiaFIRST Financials website at:

http://www.usg.edu/gafirst-fin/known_issues

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.