



Known Issue: KI9.2-52_AP Voucher Print Functionality No Longer Displaying Supplier Address

UPDATED	December 1, 2017
STATUS:	RESOLVED
IMPACT:	As of Release 5.30, dated December 1, 2017, an Oracle fix has been applied. When using the Voucher Print functionality, the printable version of the voucher will again include the Supplier name and address information using the word Supplier, rather than Vendor.
ORIGINALLY POSTED:	December 2, 2016

When using the Voucher Print functionality following Release 5.20, the printable version of the voucher no longer includes the Supplier address information. In addition, the word Supplier has changed back to Vendor in the printout.

Navigation: Accounts Payable > Vouchers > Add/Update > Regular Entry.

To print a voucher, users navigate to the Invoice Information tab and click the Print button.

Summary Related Docu	ume ts Invoice Information	Payments 1	oucher Attributes	Error Summary					
Business Unit	21000	Invoice No	Interview Expenses		Invoi	ce Total		1	Non Merchandise Summary
Voucher ID	05310300	Accounting Date	11/15/2016			Line Total	819.10		Session Defaults
Voucher Style	Regular Voucher	*Pay Terms	N30	💴 Net 30		*Currency	USD		Comments(0)
Invoice Date	11/08/2016	Basis Date Type	Inv Date			Miscellaneous		*	Attachments (0)
Invoice Received	11/08/2016					Freight		2	Femplate List Advanced Supplier Search
	Kadhi,Tau					Total	819.10		Approval History
Supplier ID	0000403853					Difference	0.00		Supplier Hierarchy
ShortName	KADTAU-001							5	Supplier 360
Location I	MAIN								
*Address	1								
Save		Action		•	Run	Calcula	ite F	rint	

Currently when users print a voucher, they will see that the supplier address is no longer available and the fieldname displays as vendor instead of supplier.





ORACLE Enterprise Payables		Invoice		Page: ın Date:	1 of 1 2016-11-28
Business Unit: Voucher Number: Vendor: Vendor: Vendor Location: Control Group: Related Voucher Number: Lease Number:	21000 05310300 REG 0000403853 MAIN		Invoice Number: Invoice Date: Miscellaneous: Freight: VAT: Invoice Total: Currency: Use Tax: VAT Not on Invoice	2016-11-08 0 0 819.1 USD 0	14:52:20 penses

Functional Workaround:

Users can run the Trial Register report before processing payments. The trial register will display the voucher ID and the supplier address on the report. Most Institutions typically run this report as part of their pay cycle validation process.

Estimated Resolution:

This is a known Oracle bug and will be resolved in a future release.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu/customer_services.

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/customer_services/service_level_guidelines</u>. For USG services status, please visit <u>http://status.usg.edu</u>.