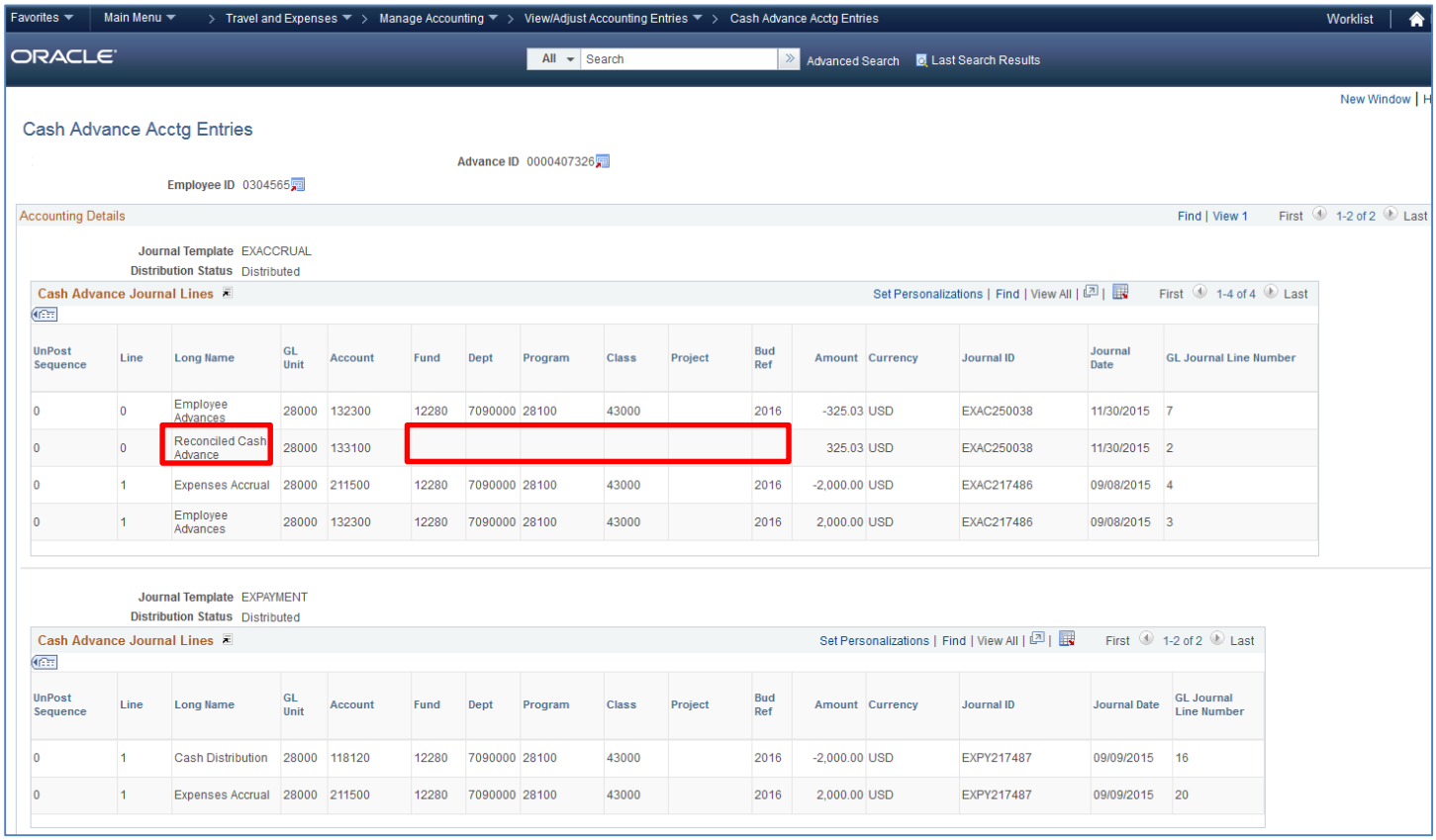
Resolved Known Issue: KI9.2-33_EX Cash Advance Reconciliation ChartFields Not Inherited

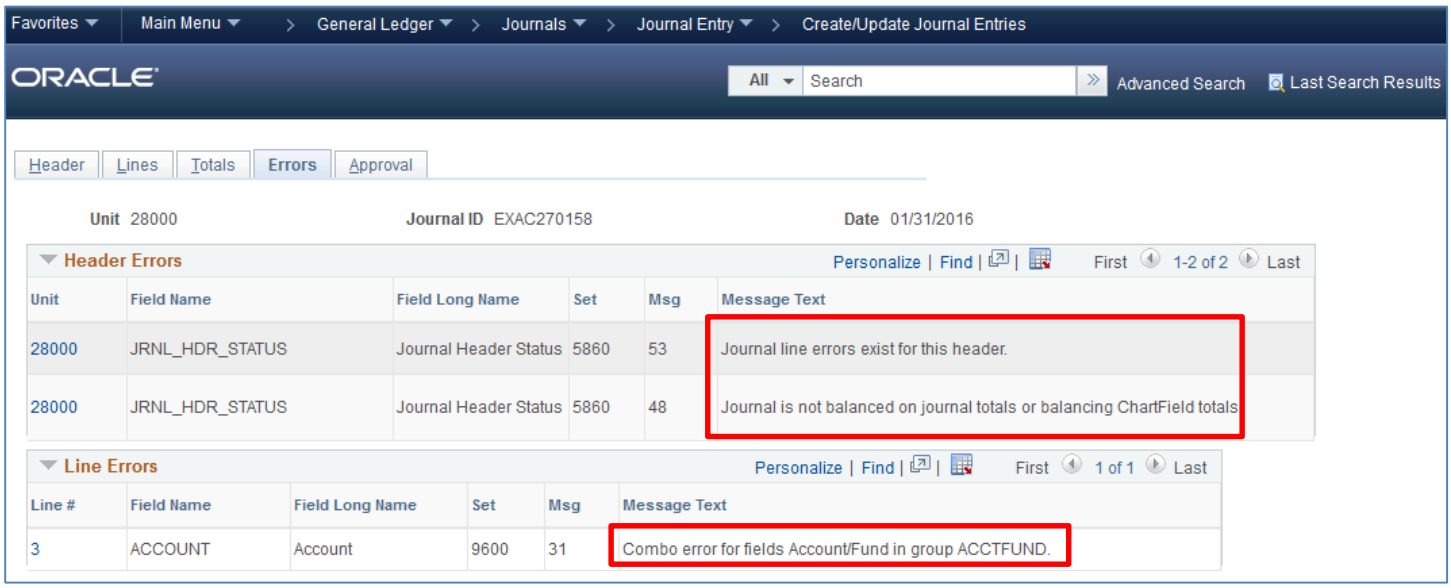
UPDATED	February 18, 2016
STATUS:	RESOLVED
IMPACT:	A configuration change has been made in Production that will now allow Cash Advance Reconciliation ChartField information to be automatically inherited. Users will no longer be required to manually correct the EX Journals to populate the missing ChartFields.
ORIGIANLLY POSTED:	This issue was originally reported in v8.9 and continued to be an issue in v9.2.

When a Cash Advance is reconciled, the ChartField is not inherited to the Reconciliation accounting entry. The Fund, Department, Program, Class, Project, and Budget Reference fields are blank. This causes edit errors to occur when Journal Generation is run and requires manual entries to correct the journal.

After Reconciling the Cash Advance (Travel and Expenses > Manage Accounting > Reconcile Cash Advance) the Reconciliation accounting entry will have been created; however, the Fund, Department, Program, Class, Project, and Budget Reference are missing.

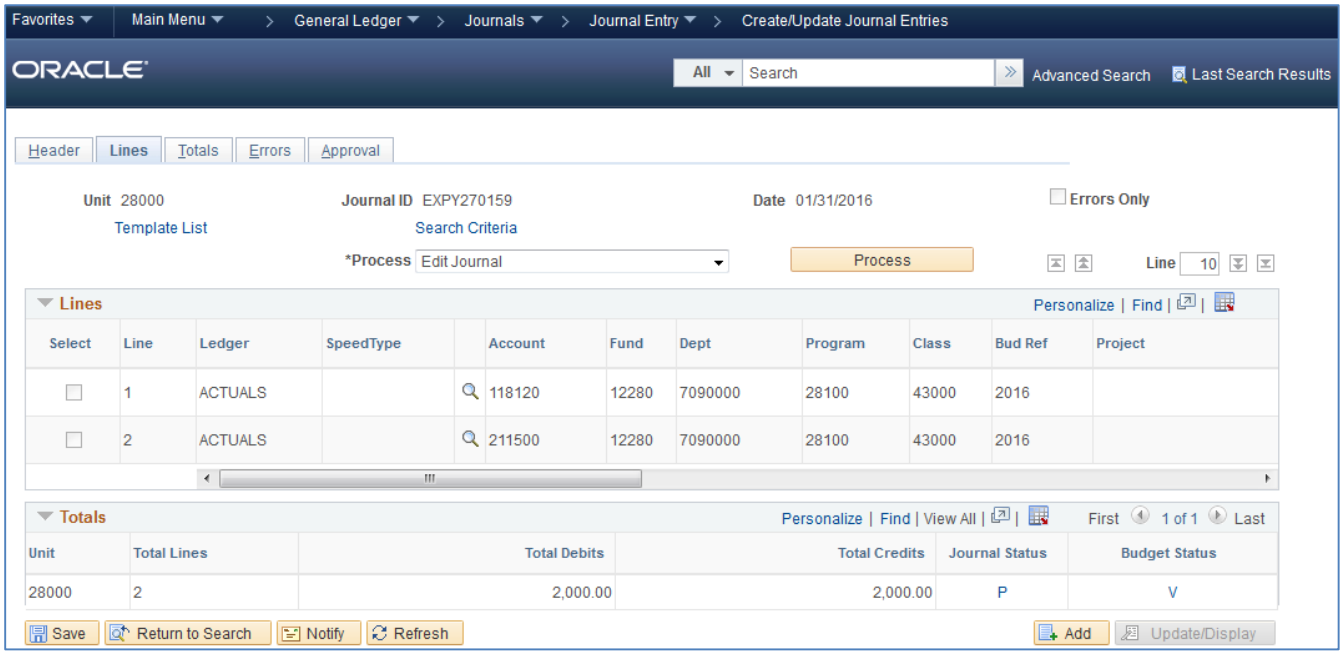


When the Reconciliation accounting entries are Journal Generated, edit errors occur due to the missing ChartFields.



FUNCTIONAL WORKAROUND

A user with the proper security to create/update journals must add the correct ChartField information on the Lines tab of the Create/Update Journal Entries page.



ESTIMATED RESOLUTION:

PeopleSoft has delivered a new configuration option in 9.2 to allow Cash Advance Reconciliation ChartField information to be automatically inherited. This configuration has been setup in Production and the issue should now be resolved.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit http://status.usg.edu.