

Resolved Known Issue: KI9.2-33_EX Cash Advance Reconciliation ChartFields Not Inherited

| | |
|---------------------------|--|
| UPDATED | February 18, 2016 |
| STATUS: | RESOLVED |
| IMPACT: | A configuration change has been made in Production that will now allow Cash Advance Reconciliation ChartField information to be automatically inherited. Users will no longer be required to manually correct the EX Journals to populate the missing ChartFields. |
| ORIGIANLLY POSTED: | This issue was originally reported in v8.9 and continued to be an issue in v9.2. |

When a Cash Advance is reconciled, the ChartField is not inherited to the Reconciliation accounting entry. The Fund, Department, Program, Class, Project, and Budget Reference fields are blank. This causes edit errors to occur when Journal Generation is run and requires manual entries to correct the journal.

After Reconciling the Cash Advance (Travel and Expenses > Manage Accounting > Reconcile Cash Advance) the Reconciliation accounting entry will have been created; however, the Fund, Department, Program, Class, Project, and Budget Reference are missing.

Favorites ▾ Main Menu ▾ > Travel and Expenses ▾ > Manage Accounting ▾ > View/Adjust Accounting Entries ▾ > Cash Advance Acctg Entries

ORACLE® All Search Advanced Search Last Search Results

Cash Advance Acctg Entries

Employee ID 0304565 Advance ID 0000407326

Accounting Details Find | View 1 First 1-2 of 2 Last

Journal Template EXACCRUAL
Distribution Status Distributed

Cash Advance Journal Lines Set Personalizations | Find | View All | First 1-4 of 4 Last

| UnPost Sequence | Line | Long Name | GL Unit | Account | Fund | Dept | Program | Class | Project | Bud Ref | Amount | Currency | Journal ID | Journal Date | GL Journal Line Number |
|-----------------|------|-------------------------|---------|---------|-------|---------|---------|-------|---------|---------|-----------|----------|------------|--------------|------------------------|
| 0 | 0 | Employee Advances | 28000 | 132300 | 12280 | 7090000 | 28100 | 43000 | | 2016 | -325.03 | USD | EXAC250038 | 11/30/2015 | 7 |
| 0 | 0 | Reconciled Cash Advance | 28000 | 133100 | | | | | | | 325.03 | USD | EXAC250038 | 11/30/2015 | 2 |
| 0 | 1 | Expenses Accrual | 28000 | 211500 | 12280 | 7090000 | 28100 | 43000 | | 2016 | -2,000.00 | USD | EXAC217486 | 09/08/2015 | 4 |
| 0 | 1 | Employee Advances | 28000 | 132300 | 12280 | 7090000 | 28100 | 43000 | | 2016 | 2,000.00 | USD | EXAC217486 | 09/08/2015 | 3 |

Journal Template EXPAYMENT
Distribution Status Distributed

Cash Advance Journal Lines Set Personalizations | Find | View All | First 1-2 of 2 Last

| UnPost Sequence | Line | Long Name | GL Unit | Account | Fund | Dept | Program | Class | Project | Bud Ref | Amount | Currency | Journal ID | Journal Date | GL Journal Line Number |
|-----------------|------|-------------------|---------|---------|-------|---------|---------|-------|---------|---------|-----------|----------|------------|--------------|------------------------|
| 0 | 1 | Cash Distribution | 28000 | 118120 | 12280 | 7090000 | 28100 | 43000 | | 2016 | -2,000.00 | USD | EXPY217487 | 09/09/2015 | 16 |
| 0 | 1 | Expenses Accrual | 28000 | 211500 | 12280 | 7090000 | 28100 | 43000 | | 2016 | 2,000.00 | USD | EXPY217487 | 09/09/2015 | 20 |

When the Reconciliation accounting entries are Journal Generated, edit errors occur due to the missing ChartFields.

Favorites ▾ Main Menu ▾ > General Ledger ▾ > Journals ▾ > Journal Entry ▾ > Create/Update Journal Entries

ORACLE® All Search Advanced Search Last Search Results

Header | Lines | Totals | Errors | Approval

Unit 28000 Journal ID EXAC270158 Date 01/31/2016

Header Errors Personalize | Find | First 1-2 of 2 Last

| Unit | Field Name | Field Long Name | Set | Msg | Message Text |
|-------|-----------------|-----------------------|------|-----|--|
| 28000 | JRNL_HDR_STATUS | Journal Header Status | 5860 | 53 | Journal line errors exist for this header. |
| 28000 | JRNL_HDR_STATUS | Journal Header Status | 5860 | 48 | Journal is not balanced on journal totals or balancing ChartField totals |


Line Errors Personalize | Find | First 1 of 1 Last

| Line # | Field Name | Field Long Name | Set | Msg | Message Text |
|--------|------------|-----------------|------|-----|--|
| 3 | ACCOUNT | Account | 9600 | 31 | Combo error for fields Account/Fund in group ACCTFUND. |

FUNCTIONAL WORKAROUND

A user with the proper security to create/update journals must add the correct ChartField information on the Lines tab of the Create/Update Journal Entries page.



Favorites ▾ Main Menu ▾ > General Ledger ▾ > Journals ▾ > Journal Entry ▾ > Create/Update Journal Entries



ORACLE® All ▾ Search >> Advanced Search 



Header | **Lines** | Totals | Errors | Approval

Unit 28000 Journal ID EXPY270159 Date 01/31/2016 ☐ Errors Only
 Template List Search Criteria

*Process Edit Journal ▾ Process Line 10 ▾ ▾

Lines Personalize | Find |  

| Select | Line | Ledger | SpeedType | Account | Fund | Dept | Program | Class | Bud Ref | Project |
|--------------------------|------|---------|-----------|--|-------|---------|---------|-------|---------|---------|
| <input type="checkbox"/> | 1 | ACTUALS | |  118120 | 12280 | 7090000 | 28100 | 43000 | 2016 | |
| <input type="checkbox"/> | 2 | ACTUALS | |  211500 | 12280 | 7090000 | 28100 | 43000 | 2016 | |

Totals Personalize | Find | View All |   First 1 of 1 Last

| Unit | Total Lines | Total Debits | Total Credits | Journal Status | Budget Status |
|-------|-------------|--------------|---------------|----------------|---------------|
| 28000 | 2 | 2,000.00 | 2,000.00 | P | V |

Save Return to Search Notify Refresh Add Update/Display

ESTIMATED RESOLUTION:

PeopleSoft has delivered a new configuration option in 9.2 to allow Cash Advance Reconciliation ChartField information to be automatically inherited. This configuration has been setup in Production and the issue should now be resolved.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.