Known Issue: KI9.2-68_PR – Benefit Reconciliation Online Payroll Adjustments for OneUSG Connect Institutions

POSTED: August 4, 2017

STATUS: Active

OneUSG Connect deduction codes are not available as valid values in the Enter Online Payroll Adjustments process in the Benefit Reconciliation module.

Functional Workaround:

To enter online payroll adjustments to correct benefit variances, OneUSG Connect institutions must use the equivalent ADP deduction codes, which are tied to the same SHARE payroll liability accounts.

For example, if an adjustment needs to be made to the 01CMCR – Comprehensive Care deduction code, you must use the ADP equivalent deduction code: 00PALB. 01CMCR = 00PALB.

To see equivalent deduction codes, please refer to the ADP-HCM Deduction Mapping page located here: **BOR Menus > BOR Payroll > Benefits Reconciliation > ADP-HCM Deduction Mapping Page**

Estimated Resolution:

When the Benefits Reconciliation module becomes available in the OneUSG Connect system, the appropriate adjustment codes will be available in the payroll adjustment process.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit http://status.usg.edu.