

Known Issue: KI9.2-8 AM Interfaced Assets with Zero Cost

POSTED: Tuesday, June 23, 2015

STATUS: Active

An Oracle issue has been identified where Asset cost is showing as zero for some assets interfaced from the Accounts Payable and Purchasing modules.

Functional Workaround: There are three options institutions can use to monitor and workaround this issue when it occurs:

Option 1 – Use the Review Financial Information Page to Identify Assets with Zero Cost

Users can closely monitor the Review Financial Information page and the Review Phy-A page to identify any zero cost items and populate the cost on that page prior to running the Transloader process to load them into Asset Management correctly.

Navigation:

Asset Management > Send/Receive Information > Approve Financial Information > Review

Asset Management > Send/Receive Information > Approve Financial Information > Review-A

Favorites ▾ Main Menu ▾ > Asset Management ▾ > Send/Receive Information ▾ > Approve Financial Information ▾ > Review

ORACLE® All Search >> Advanced Search Last Search Results

Load Preview - Financial

Enter any information you have and click Search. Leave fields blank for a list of all values.

Find an Existing Value

Search Criteria

Interface ID: =
 Interface Line Number: =
 Business Unit: =
 Trans Load Type: =
 System Source: =
 Mass Change Definition: begins with
 Physical Inventory ID: begins with
 Auto Approval Status: ☐
 Load Status: = Pending
 Asset Identification: begins with
☐ Case Sensitive

Search Clear Basic Search Save Search Criteria

Search Results

View All First 1-3 of 3 Last

Interface ID	Interface Line Number	Business Unit	Trans Load Type	System Source	Mass Change Definition	Physical Inventory ID	Auto Approval Status	Load Status	Asset Identification
40004111	1		Fin Add	AP Page	(blank)	(blank)	Y	Pending	NEXT
40004140	1		Fin Add	AP Page	(blank)	(blank)	Y	Pending	NEXT
40004190	1		Fin Add	AP Page	(blank)	(blank)	Y	Pending	NEXT

- Search for assets in a Load Status = Pending

Favorites ▾ Main Menu ▾ > Asset Management ▾ > Send/Receive Information ▾ > Approve Financial Information ▾ > Review

ORACLE® All Search >> Advanced Search

Review

Interface ID 40004186 Interface Line Number 1
 PI ID Mass Change Definition

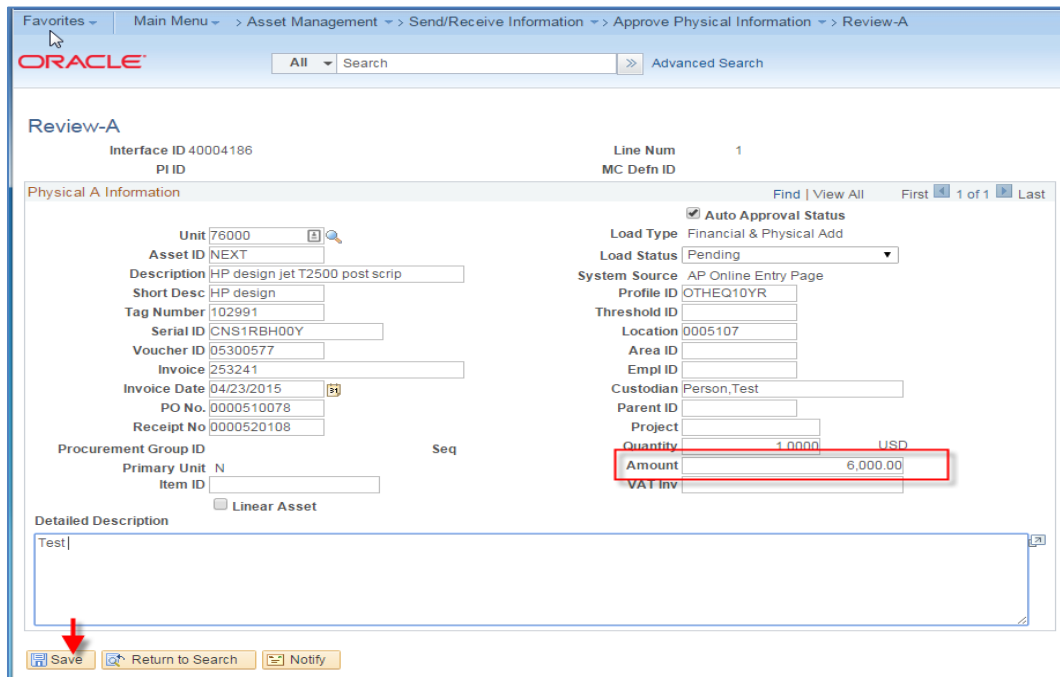
Find | View All First 1 of 1 Last

☒ Auto Approval Status

Trans Code
 Load Type/Status FAD Pending
 Trans Date 04/23/2015
 Acctg Date 05/18/2015
 Cost 6000.00 USD
 Base Cost
 Quantity 1.0000
 Depr Amt
 Proceeds
 Removal Cost

Financial Information
 Unit 76000
 *Asset ID NEXT
 Book Name
 Category
 Cost Type
 Fund Code 10500
 Department 1920000
 Program Code 17200
 Class Field 11000
 Project
 Budget Reference 2015
 Error Message

Save Return to Search Notify



- Review for assets where the Cost and Amount fields are zero and manually enter the correct cost.
- Be sure to save your changes.
- Run transloader.

Option 2 – Use a Query to Identify Assets With Zero Cost

These pages can also be queried in the PS Query tool by creating a new query using records INTFC_FIN (Review Financials) and INTFC_PHY_A (Review Phy A).

- Use criteria where the Load Status = pending (new)
- For any items where the cost/amount is zero, use the Review Financials and Review Phy A pages to manually enter the correct amount.
- Run transloader.

Option 3 – Cleanup Interfaced Zero Cost Assets in Asset Management

The last option is to wait and correct the assets with zero cost after they are interfaced to Asset Management. You would need to use Asset Acquisition Detail to enter the correct cost.

Estimated Resolution: Oracle has identified a fix for this issue and this fix is currently being planned for ITS Release 4.50 scheduled for Fall, 2015.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.