



Known Issue: KI9.2-74_EX – Default Creation Method of Copy an Existing Report Causes Javascript Error in Fluid Expense Report

POSTED: December 1, 2017

STATUS: Active

The Default Creation Method setting, located on the User Defaults tab of the Expense Profile, allows a user to create an Expense Report automatically from either a(n):

- Blank report
- Existing report
- Template
- Travel Authorization

When the Default Creation Method is set to **Copy an Existing Report** and the traveler creates a Fluid Expense Report, a javascript error displays.

The Default Creation Method is set up by navigating to **Travel and Expense Center > Profiles** and **Preferences > Review/Edit Profile** and clicking on the User Defaults tab.

C Employee Self Service	Celeste Wade
Employee Data Organizational Data User Defaults Bank Accounts Celeste Wade Image: Comparison of the second s	
Default Creation Method	
*Expense Report Copy an Existing Report	
*Time Report Open a Blank Report	
*Travel Authorization Copy From a Template	

The steps that cause this issue to occur are outlined below:



1. Select the Create Expense Report tile.



2. A list of Existing Expense Reports will display. Select an existing Expense Report.

People Soft

	Copy from Existing Expense Report ×										
		From Date	þ8/15/2016								
To 11/15/2017 (if)											
Search											
Expense Reports											
	Report ID	Description				Business Purpose	Status	Created			
Select	0000602395	Test				Attend Training	Submitted for Approval	11/08/2017			
Select	0000602394	Rock Eagle				Attend Conference	Submitted for Approval	11/08/2017			
Select	0000602393	Test Printed ER and ACCTG				Attend Conference	Submitted for Approval	11/08/2017			
Select	0000602387	Test Mileage				Attend Conference	Pending	11/02/2017			
Select	0000572501	2016 Georgia Summit Conference				Attend Conference	Paid	09/26/2016			

3. A custom javascript error message will display.



4. Click OK. The Create Expense Report page will display with the following error.



People 5.2 ft

< Expense Report		Expense Report	Â	Q	0
Report NEXT Celeste Wade 🕢					
General Information					
"Business Purpose		ØAttach Receipt		0	
"Description		@\$Accounting Defaults		0	
Destination Location Reference	Q	Creation Date 11/15/2017 Celeste Wade Updated on 11/15/2017			
Expense Details					
No expenses ha	Invalid row n EX_SHEET_DIST Ite program has called an object method with an invalid value f	umber -1 for class Rowset method GetRow. SHEET_ID RowInsert PCPC363 Statement:12 or the row number parameter. The row number should be within the range of existing rows in the rowset	L		
👫 Quick-Fill	Use the PeopleCode Debugger or a Peop	leCode trace to determine the point of the error and correct the program.			

5. Click OK and the error message remains. After clicking OK multiple times, the message goes away and a blank expense report displays.

< Expense Report		Expense Report	â	9	•
Report NEXT Celeste Wade ⊙					
General Information					
"Business Purpose	•	@Attach Receipt		0	
*Description	0	and the second			
Reference	Q	Creation Date 11/15/2017 Celeste Wade Updated on 11/15/2017			
Expense Details					
No expenses have been entered Add Expense Add Expense Add Expense					

Unfortunately, you will not be able to create an Expense Report from this page. Attempting to populate any field will generate the following javascript error message:

< Expense Report		Expense Report	â	Q	٢
Report NEXT Celeste Wade 🕑					
General Information					
"Business Purpose	Attend Meetings	@Attach Receipt		0	
*Description		Accounting Defaults		0	
Reference	٩	Creation Date 11/15/2017 Celeste Wade Updated on 11/15/2017			
Expense Details		Substation Provide a set of the s			
No expenses have been entern + Add Expense Add Expense Add Expense	ed.	Message from webpage × custom javascript error ReferenceError: "ListGridRowClick' is undefined OK			

KI9.2-74_EX: Default Creation Method of Copy an Existing Report Causes Javascript Error in Fluid 3 Expense Report December 1, 2017





Functional Workaround:

There are two functional workarounds for this issue:

1. If Default Creation Method is set to Copy an Existing Report, Create a Classic Expense Report by navigating to Employee Self-Service > Travel and Expenses > Expense Reports > Create.

You will be able to select An Existing Expense Report and create a new Expense Report without encountering an error.

2. Remove the Default Creation Method of Copy an Existing Expense Report. Set it to Open a Blank Report.

Control Con	Celeste Wade
Employee Data Organizational Data User Defaults Bank Accounts Celeste Wade	
*Expense Report Open a Blank Report V *Time Report Open a Blank Report V *Travel Authorization Copy From a Template V	

Then navigate to Employee Self-Service > Travel and Expenses > Expense Reports > Create to create a Classic Expense Report.

(Expanse Deport		Create Expense Report	
🕒 🛞 🧭 https://core.fpre.gafirst.usg.edu/psp/fpre/EMPLOYEE/ERP/c 🔎 = 🔒 C	Create/Modify	× 🖸 😌	
		•	

From the Quick Start menu, select An Existing Report and click GO.

C Expense Report	Create Expense Report	New Window Help Personatice Page
Create Expense Report		Save for Later 🔯 Summary and Submit
Celeste Wade @ *Business Purpose *Business Purpose *Report Description Reference Q Expenses @ Expenses B Expen	Destination Location	Guick Start Populate From GO A Travit Authorization A Travit Authorization A Cristing Report Entries from My Wallet





Select an existing expense report.

C Expens	se Report						Create Exp
Conv from E	visting Fr	nense Report					
From	Date 08/15/2	2016 × 🖬	To 11/15/201	7 31	Searc	h	
Expense Re	ports						
	Report ID	Description		Business Purpos	e	Status	Created
Select	0000602395	Test		Attend Training		Submitted for Approval	11/08/2017
Select	0000602394	Rock Eagle		Attend Conferen	ce	Submitted for Approval	11/08/2017
Select	0000602393	Test Printed ER a	nd ACCTG	Attend Conferen	ce	Submitted for Approval	11/08/2017
Select	0000602387	Test Mileage		Attend Conferen	се	Pending	11/02/2017
Select	0000572501	2016 Georgia Sur	nmit Conference	Attend Conferen	ce	Paid	09/26/2016
Return							

A new Expense Report will be created and populated with the information from the original Expense Report without encountering an error.

C Emplo	yee Self Service		Create E	xpense Report					÷.	Q		0
C								New V	Mindow Help	Personaliza	e Page	
Create E	kpense Report					Save for Late	r 🔯 Summa	ry and Submit	t			
Celeste Wad	e 🛞 Business Purpose Attend Conference 🗸 🗸		Restination Location EATONTON	10	ActionsCho	ose an Action	,	GO				
-1	Report Description Rock Eagle		A Machinette									
	Reference	ι.	7+ Addenments									
Expenses Expand All	🛞 Collapse All Add: 🌇 My Wallet (0) 🦸 Quick-Fil				Total	104.33	USD					
	*Date *Expense Type		Description	*Payment Type		"Amount	*Currency					
*	11/01/2017 Emp Breakfast	Y		Cash	~	6.00	USD Q	• •				
	*Balling Type internal		E First or Last Day of Travel	Default Rate	*Exchange Rate	1.00000000	0					
	*Location EATONTON	Q	Eff Receipt Split	Non-Reimbursable	Base Currency Amount	6.00	USD					
) Accounting Details			I No Receipt								
÷	11/02/2017 🙀 Emp Breakfast	~		Cash	V	6.00	USD Q	ÐE				
	ADillion Tune Internal		254 characters remaining									
	"Location EATONTON	Q	Receipt Solt	🖒 Default Rate	*Exchange Rate	1.00000000	2					
				No Receipt	base currency Amount	6.00	USD					
	» Accounting Details (g)											

Estimated Resolution:

A service request has been submitted to Oracle and a fix will be provided in a future release.





MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail http://www.usg.edu/customer_services.

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/customer_services/service_level_guidelines</u>. For USG services status, please visit <u>http://status.usg.edu</u>.