

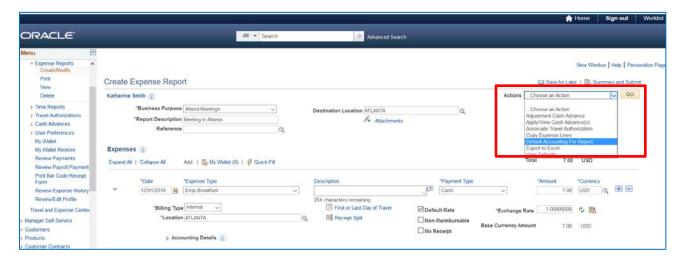


Known Issue: KI9.2-58_EX Project Missing from Default Accounting for Expense Report

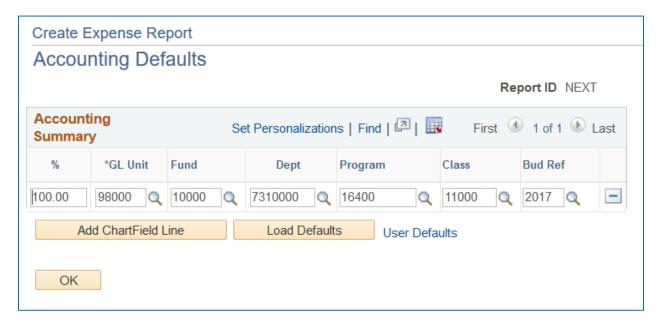
POSTED: December 15, 2016

STATUS: Active

After the application of Release 5.20, expense travelers and approvers are no longer able to enter a Project ID using the Default Accounting for Report action during Expense Report creation or approval.



The Project field is missing from the Accounting Defaults.







Navigation for traveler:

Employee Self-Service > Travel and Expenses > Expense Report > Create

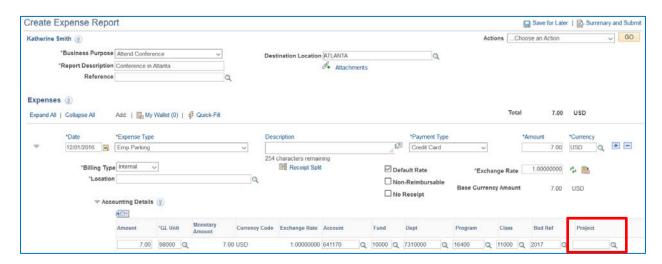
Navigation for approver:

Travel and Expenses > Approve Transactions > Approve Transactions

OR navigate to the Worklist.

Functional Workarounds:

1. The Project field can be edited on each individual line of the Expense Report by the Traveler or the Approver.

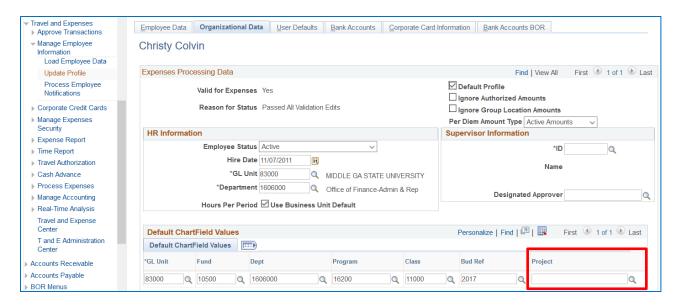


- 2. The Expense Administrator can add the Project to the traveler's Default ChartField Values on the Organizational Data tab of the traveler's profile.
 - Travel and Expenses > Manage Employee Information > Update Profile

Adding the Project to Default ChartField Values will make it automatically populate to every line on ALL expense transactions created by the employee.







Estimated Resolution:

This is an Oracle Known Issue and ITS is currently in the process of determining whether a temporary BOR fix can be applied to resolve this issue until the permanent Oracle fix can be applied.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit http://status.usg.edu.