

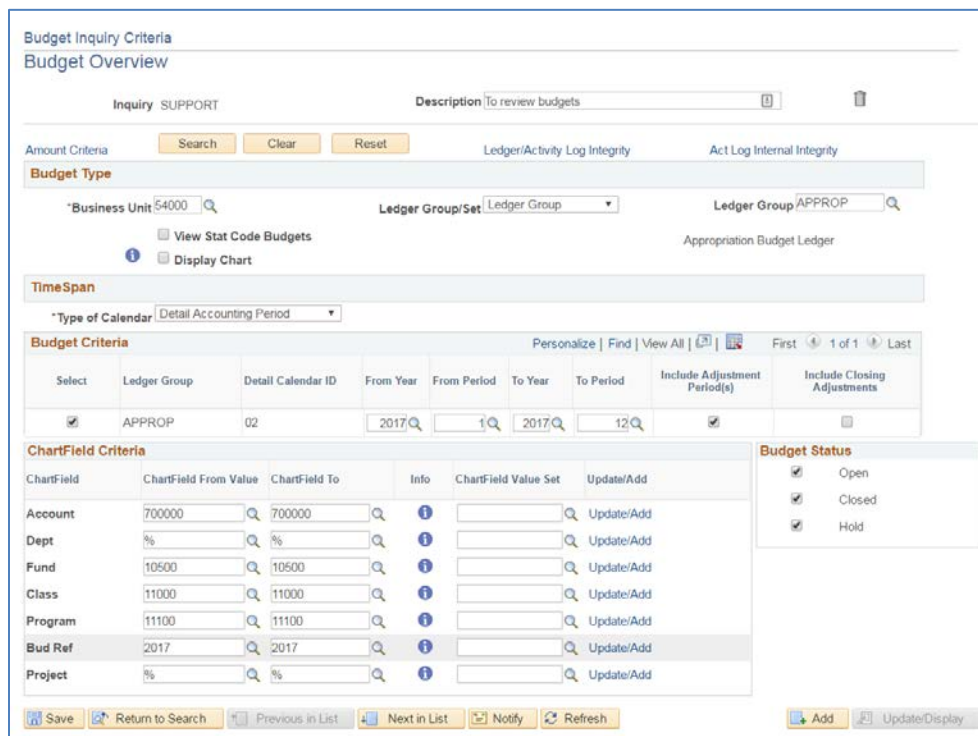
Known Issue: KI9.2-57_GL Unable to Save ChartField Inquiry Criteria on the Budget Overview Page

POSTED: December 2, 2016

STATUS: Active

After the application of Release 5.20, users are no longer able to save ChartField criteria when saving a budget inquiry on the Budget Overview page (Navigation: **Commitment Control > Review Budget Activities > Budgets Overview**).

Before the release, users were able to save ChartField criteria under inquiry names. Any time the user selected one of these saved inquiry names to retrieve the budget details, the ChartField criteria would be populated with the saved values. The page would look like the screenshot below:



Budget Inquiry Criteria
Budget Overview

Inquiry: SUPPORT Description: To review budgets

Amount Criteria: Search Clear Reset Ledger/Activity Log Integrity Act Log Internal Integrity

Budget Type

Business Unit: 54000 Ledger Group/Set: Ledger Group Ledger Group: APPROP

View Stat Code Budgets Display Chart

Appropriation Budget Ledger

Time Span

Type of Calendar: Detail Accounting Period

Budget Criteria

Select	Ledger Group	Detail Calendar ID	From Year	From Period	To Year	To Period	Include Adjustment Period(s)	Include Closing Adjustments
<input checked="" type="checkbox"/>	APPROP	02	2017	1	2017	12	<input checked="" type="checkbox"/>	<input type="checkbox"/>

ChartField Criteria

ChartField	ChartField From Value	ChartField To	Info	ChartField Value Set	Update/Add
Account	700000	700000			Update/Add
Dept	%	%			Update/Add
Fund	10500	10500			Update/Add
Class	11000	11000			Update/Add
Program	11100	11100			Update/Add
Bud Ref	2017	2017			Update/Add
Project	%	%			Update/Add

Budget Status

- Open
- Closed
- Hold

Save Return to Search Previous in List Next in List Notify Refresh Add Update/Display

After the release, users' ChartField criteria are no longer populated when selecting a saved inquiry name. The criteria values are all populated with a wildcard and the page looks like the screenshot below:

Functional Workaround:

There is no known functional workaround at this time and users will need to manually enter the ChartField Criteria each time.

Estimated Resolution:

This is an Oracle Known Issue and ITS is currently in the process of determining whether a temporary BOR fix can be applied to resolve this issue until the permanent Oracle fix is available.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.