



## Known Issue: KI9.2-52\_AP Voucher Print Functionality No Longer Displaying Supplier Address

POSTED: December 2, 2016

## **STATUS:** Active

When using the Voucher Print functionality following Release 5.20, the printable version of the voucher no longer includes the Supplier address information. In addition, the word Supplier has changed back to Vendor in the printout.

Navigation: Accounts Payable > Vouchers > Add/Update > Regular Entry.

To print a voucher, users navigate to the Invoice Information tab and click the Print button.

Summary Related Doc	sume ts Invoice Information	ation Payments V	oucher Attributes	Error Summary					
Business Unit	21000	Invoice No 1	nterview Expenses	3	Invoice	Total			Non Merchandise Summary
Voucher ID	05310300	Accounting Date	11/15/2016			Line Total	819.10		Session Defaults
Voucher Style	Regular Voucher	*Pay Terms	N30	🗾 Net 30		*Currency	USD		Comments(0)
Invoice Date	11/08/2016	Basis Date Type	Inv Date	110100		Miscellaneous		<b>2</b>	Attachments (0)
Invoice Received	11/08/2016					Freight		20	Template List
	Kadhi,Tau					Total	819.10		Advanced Supplier Search Approval History
Supplier ID	0000403853					Difference	0.00		Supplier Hierarchy
ShortName	KADTAU-001								Supplier 360
Location	MAIN								
*Address	1								
Save		Action		-	Run	Calculate	Р	rint	

Currently when users print a voucher, they will see that the supplier address is no longer available and the fieldname displays as vendor instead of supplier.

ORACLE <sup>®</sup> Ente	erprise Payables	Invoice		Page: Run Date: 201 Run Time: 1		
Business Unit:	21000		Invoice Number:	Interview Expenses		
Voucher Number:	05310300		Invoice Date:	2016-11-08		
Noucher Style:	REG		Miscellaneous:	0		
Vendor:	0000403853		Freight:	0		
Vendor Location:	MAIN		VAT:	0		
Control Group:			Invoice Total:	819.1		
Related Voucher Number:			Currency:	USD		
Lease Number:			Use Tax:	0		
			VAT Not on Invoice:	0		





## Functional Workaround:

Users can run the Trial Register report before processing payments. The trial register will display the voucher ID and the supplier address on the report. Most Institutions typically run this report as part of their pay cycle validation process.

## **Estimated Resolution:**

This is a known Oracle bug and will be resolved in a future release.

**MORE INFORMATION AND SUPPORT**: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at <u>http://www.usg.edu/customer\_services</u>. (This service requires a user ID and password. E-mail <u>helpdesk@usg.edu</u> to obtain self-service login credentials.)

**ADDITIONAL RESOURCES**: For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/customer\_services/service\_level\_guidelines</u>. For USG services status, please visit <u>http://status.usg.edu</u>.