

Known Issue: KI9.2-3 KK Amount Type Incorrect on ONL and EXT Journals

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UPDATED June 13, 2015

STATUS: RESOLVED

IMPACT: The Project Sync process (SYNC_KK_BOR) has been updated and users can now resume running this process. Please note that due to changes in Project Budgeting for Fiscal Year 2016, Project Sync will only sync grants to the PROJ_GRT and PRMST Budget Definitions. Projects will be budgeted and tracked in the APPROP and ORG ledgers.

ORIGIANLLY May 8, 2015

POSTED:

Some users are reporting that their collected revenue (REVEST_CO ledger) and recognized revenue (REVEST_RC ledger) totals are not matching on certain reports and queries, e.g. Budget Status report, BOR_KK_AVAIL_BALANCE. This appears to be because some journal entries are being created with a KK Amount Type of “Actuals and Recognized” instead of “Actuals, Recognized, and Collected.”

Functional Workaround: ITS has confirmed the Recognized Revenue (REVEST_RC) amounts match the DETAIL ledger and are the amounts to reference when running reports and queries.

Note: This issue will not affect year-end revenue reports. Those year-end reports are based on the ACTUALS ledger.

Estimated Resolution: ITS is currently working on a solution to this known issue. An update will be provided

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.