

Known Issue: KI9.2-35_PR Encumbrance Projection to General Ledger

POSTED: March 10, 2016

STATUS: Active

An issue has been identified that causes the Encumbrance Projection to the General Ledger Interface (BORIF007) process to result in a mismatch of data when using Journal Line between the PERS_SERV_BOR table, the HR_ACCTG_LINE, and the generated journal entry it creates.

Functional Workaround:

ITS recommends that users do NOT use encumbrance projections from the PERS_SERV_BOR table for reporting purposes until further notice. You may continue to use the BORIF007 process to produce the encumbrance projection journal needed for financials.

Estimated Resolution:

A permanent fix for this issue is currently being developed and tested. ITS estimates the release of a fix prior to March 15th but an exact date has yet to be determined.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.