Known Issue: KI9.2-31_PR Payroll to GL Interface Resulting in Unbalanced Journals when the "Include Encumbrance" Box is Not Selected

POSTED: February 3, 2016

STATUS: Active

An issue has been identified that causes the Payroll to GL Interface (BORIF006) process to result in an unbalanced payroll journal when the "Include Encumbrances" checkbox is NOT checked on the parameters page. The "Include Encumbrances" checkbox indicates that payroll encumbrance liquidations will be included as part of this process.

Functional Workaround:

ITS recommends that the "Include Encumbrances" checkbox be checked when running the Payroll to GL Interface process. If an institution does not liquidate payroll encumbrances as part of your business process, please submit a ticket to the ITS Helpdesk so that we can work with your institution individually.

Estimated Resolution:

A permanent fix for this issue is currently being developed and tested. ITS estimates release of a fix prior to February 12th, but an exact date has yet to be determined.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit http://status.usg.edu.