

KI8153: APY2030 Trial Payment Register Omitting Payments

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STATUS: Active

KI8153 : APY2030 TRIAL PAYMENT REGISTER OMITTING PAYMENTS

FUNCTIONAL IMPACT

Some instances have been identified where payments included in an AP Pay Cycle are not getting included in the APY2030 Trial Payment Register.

The Trial Register can be accessed via the link in Pay Cycle Manager or by navigating to Accounts Payable > Reports > Payments > Trial Register.

For institutions that rely on the Trial Payment Register for their Pay Cycle approval process or to retain for backup support, the following functional workaround is recommended until this issue is resolved.

FUNCTIONAL WORKAROUND

The functional workaround recommended is to use the Pay Cycle Details within Pay Cycle Manager that can be downloaded to Excel and used in place of the Trial Register in order to obtain a list of all selected payments within the pay cycle.

Refer to Business Processes AP.020.500 – AP.020.506.

Follow the steps below to implement this workaround:

- 1. Initiate the Pay Cycle per your normal business process.
- 2. Once payments are selected, you would normally click the Trial Register link to review and approve the pay cycle. Instead, click the Details link within Pay Cycle Manger.





| Pay Cycle Manager | |
|---|-----|
| Pay Cycle: 98XEFT Ex EFT PayCycle | |
| Selection Criteria Approve Trial Register Reference Confirmation Draft Staging Approval | |
| Pay Cycle Status | |
| Status: Selected Refresh Process Monitor Process Server | |
| Pay From Date: 01/01/1900 Process Payment Creation | |
| Pay Through Date: 07/30/2013 | |
| Payment Date: 07/30/2013 | |
| Schedule Payments 2 Summary Details Pay Cycle Reset Server: Reset | |
| Pay Cycle Exceptions | |
| Pay Cycle Error Discount Lost Discount Denied Withholding Bank Replacement | |
| Pay Cycle Results Customize Find View All H First 1 of 1 D | ast |
| Description Bank Account Status Server Name *Output Type Output Destination | |

3. Click the Pay Cycle Details Search button for a list of all transactions selected for payment.

| Pay Cycle De | etails | | | | | | |
|-------------------|--------------------|-------------------------------------|--------------|------------------|--------------------|-----------------|----------------|
| Pay Cycle Data | | | | | | | |
| Pay Cycle: | 98XEFT Q | Ex EFT PayCycl | e | Pa | y Cycle Summary | Pay Cycle M | anager |
| Business Unit: | Q | Advice ID: | | Q | | Invoice: | ্ |
| Vendor SetID: | Q | Remit Vendor: | | Address: | Q | Location: | Q |
| Bank SetID: | Q | Bank Code: | Q | Bank Account: | Q | Method: | • |
| Payment Currency | r: 📃 🔍 | Payment Handling: | Q | | (| Search | Clear |
| Pay Cycle Details | | | | Custo | mize Find View | All 📜 🛛 First | 1 of 1 🕨 Last |
| Scheduled Paym | ents Paymen | t Details Y Additio | onal Details | | | | |
| *Action | Hold Reason Sou | <u>rce</u> <u>Business</u> <u>V</u> | /oucher ID | Payment Count | Remit Vendor | Address Paid A | mount Currency |
| None | | 7 | /oucher ID | | | | 0.000 |
| Hold All | Exclude All | Separate A | AII | Total Paid Amou | int: | 0.000 | |
| | | | | Total Discount A | mount: | 0.000 | |





- 4. The Pay Cycle Details will be displayed. Depending on the number of transactions selected in the pay cycle, you may need to click the View All link to see all the selected payments.
- 5. This information can be downloaded to Excel for backup support or approval. Click the Download link. (Some systems may require that you hold down the Ctrl key while clicking the Download link.)

| Pay Cycle D | etails | | | | | | | | |
|-------------------|----------------|-----------|--------------------|-------------------|------------------|---------------------------|-----------------|-----------------|-----|
| Pay Cycle Data | | | | | | | | | |
| Pay Cycle: | 98XEFT | Q Ex | EFT PayCy | cle | Pay | / Cycle Summary | Pay Cycle Ma | nager | |
| Business Unit: | | Q Ac | lvice ID: | | Q | | Invoice: | | Q |
| Vendor SetID: | | Q Re | emit Vendoi | r: | Address: | Q | Location: | Q | |
| Bank SetID: | | Q Ba | ank Code: | Q | Bank Account: | Q | Method: | | • |
| Payment Currency | y: | Pa Hi | ayment andling: | Q | | | Search | Clear | |
| | | | anunng. | | | | | | |
| Pay Cycle Details | ents V P | avment De | tails V Add | itional Details | Customi: | <u>ze Find</u> View A | First 🗹 | 🛛 1-2 of 2 🕒 La | ist |
| <u>*Action</u> | Hold Reason | Source | Business Unit | Voucher ID | Payment Count | Remit Vendor | Address Paid Ar | nount Curren | icy |
| None | | EXPN | 98000 | 0000483337 | 21 | | 14 | 436.29 USD | |
| None | | EXPN | 98000 | <u>0000483584</u> | 4 | | | 121.58 USD | |
| Hold All | Exclude | e All | Separat | e All | Total Paid Amou | nt: | 1557.87 | USD | |
| | | | | | Total Gross Amo | unt: | 1557.87 | USD | |
| | | | | | Total Discount A | mount: | 0.00 | USD | |
| | | | | | Total Late Charg | e Amount: | 0.00 | USD | |

6. The Pay Cycle details will open in an Excel spreadsheet, as shown below.

| F | ile | Home Ins | ert I | Page Layout | Formulas | Data Review | v Vie | w | | 100 | |
|----|--|-------------|--------|--------------------------|------------|---------------|-------------------------|--------------|---------|-------------|----------|
| Pa | Cut Calibri 10 A* Image: Composition of the compositio | | | | | | ▼ 00. 0.⇒ 0.€ 00. | | | | |
| | Clipbo | ard 🕞 | | Font | | 5 | Alignn | nent | E. | Numbe | r G |
| | A | 1 | - (| <i>f</i> _* *A | ction | | | | | | |
| | А | В | С | D | E | | G | н | I | J | К |
| 1 | *Action | Hold Reason | Source | Business Unit | Voucher ID | Payment Count | Invoice | Remit Vendor | Address | Paid Amount | Currency |
| 2 | None | | EXPN | 98000 | 0000483337 | 21 | | | | 1436.29 | USD |
| 3 | None | | EXPN | 98000 | 0000483584 | 4 | | | | 121.58 | USD |





7. When you are finished reviewing the Pay Cycle Details, click the Pay Cycle Manager link to return to Pay Cycle Manager and continue Pay Cycle processing.

| Pay Cycle De | etails | | | | | | | |
|-------------------|--------------------|------------------------------------|-------------------|--|-----------------------------|------------------|---------------|-----|
| Pay Cycle Data | | | | | | | | |
| Pay Cycle: | 98XEFT 🔍 | Ex EFT PayCy | cle | Pa | y Cycle Summar | Pay Cycle Ma | nager | |
| Business Unit: | 0 | Advice ID: | | Q | | Invoice: | | Q |
| Vendor SetID: | Q | Remit Vendor | r: | Address: | Q | Location: | Q | |
| Bank SetID: | Q | Bank Code: | Q | Bank Account: | Q | Method: | | • |
| Payment Currency: | ٩ | Payment Handling: | Q | , | | Search | Clear | |
| Pay Cycle Details | ents Paymer | nt Details Y Add | itional Details | Custom | i <u>ze Find </u> View A | ll 📜 🛛 First 🗹 | 1-2 of 2 🕑 La | ist |
| *Action | Hold Reason Sou | rce <u>Business</u> <u>Unit</u> | Voucher ID | <u>Payment</u> <u>Count</u> Invoice | Remit Vendor | Address Paid Ar | nount Curren | cy |
| None | EXP | N 98000 | 0000483337 | 21 | | 1- | 436.29 USD | |
| None | EXP | N 98000 | <u>0000483584</u> | 4 | | | 121.58 USD | |
| Hold All | Exclude All | Separate | e All | Total Paid Amou | nt: | 1557.87 | USD | |
| | | | | Total Gross Amo | ount: | 1557.87 | USD | |
| | | | | Total Discount A | mount: | 0.00 | USD | |
| | | | | Total Late Charg | ge Amount: | 0.00 | USD | |

MORE INFORMATION AND SUPPORT

For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail http://www.usg.edu/customer_services. (This service requires a user ID and

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/customer_services/service_level_guideliness</u>. For USG services status, please visit <u>http://status.usg.edu</u>.

