

KI8141: Load/Validate Supplemental PRD Accounting Process

UPDATED: December 15, 2011

STATUS: Resolved. A DBI script was developed and applied to remove the duplicate data loaded in error, and subsequently the correct data for November was loaded.

IMPACT: The normal Load/Validate Supplemental PRD Accounting Process may resume.

**ORIGINALLY
POSTED:** December 8, 2011

ORIGINAL KI8141: LOAD/VALIDATE SUPPLEMENTAL PRD ACCOUNTING PROCESS

Important Notice concerning Step 1: Load/Validate Supplemental PRD Accounting Process for October, 2011.

FUNCTIONAL IMPACT

An issue has been identified with the November Supplemental PRD data which may result in duplications when running Step 1: Load/Validate Supplemental PRD Accounting Process.

If you have not run Step 1: Load/Validate Supplemental PRD Accounting Process for October, 2011, **DO NOT** run until further notice.

FUNCTIONAL WORKAROUND

N/A

SUPPORTING DOCUMENTATION

N/A

MORE INFORMATION AND SUPPORT

For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oit/policies>. For USG services status, please visit <http://status.usg.edu>.

