

KI8140:	Issue with Minority Vendor Report BORRP008	
UPDATED:	March 21, 2012	
STATUS:	Resolved. A fix was applied to production, via Release 2.30, on Saturday, March 17, 2012.	
Імраст:	The Business Unit and Fiscal Year variables have been restructured within the query so that data passes from the associated query to the Minority Vendor Report BORRP008 correctly. Now, when this report is run, the fields are formatted correctly and data populates as expected.	
ORIGINALLY POSTED:	November 30, 2011	

ORIGINAL KI8140: ISSUE WITH MINORITY VENDOR REPORT BORRP008

An issue has been identified with the Minority Vendor Report, BORRP008. This report is a custom Crystal report that provides spend data for certain vendor classes.

FUNCTIONAL IMPACT

When the report is run, it currently produces a blank pdf file.

FUNCTIONAL WORKAROUND

ITS is currently determining the cause of this issue and our development team is working with us closely to resolve this in a timely manner.

In the interim, when running this report, it will be necessary to specify a Server Name of 'PSNTB'. (After clicking on the "Run" action, select the drop down menu under the Server Name field- see screen shot below). Specifying the PSNTB server name will allow the report to be populated as expected.





C Minority Vendor Report - Windows Internet Explorer			
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File Edit View Favorites To	iols Help		
🚖 🛠 🌈 Minority Vendor Repo	ort		
Correction Control Contro Control Control Control Control Control	Process Scheduler Request User ID: OIITGOOCH Server Name: Recurrence: PSADP Time Zone: PSNTE Process List PSNTB PSUNX Minority Vend PSUNXB	Run Control ID: test Run Date: 11/29/2011 Run Time: 4:28:58PM Run Time: 4:28:58PM Reset to Current Date/Time Process Name Process Type Type "Format Distribution BORRP008 Crystal Web PDF Distribution	
BOR Purchasing BOR PO Reports - Contact Report Minority Vendor Report - Recycle Paper Report - PO Statistics	OK Cancel		

SUPPORTING DOCUMENTATION

N/A

MORE INFORMATION AND SUPPORT

For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at <u>http://www.usg.edu/customer_services</u>. (This service requires a user ID and password. E-mail <u>helpdesk@usg.edu</u> to obtain self-service login credentials.)

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/oiit/policies</u>. For USG services status, please visit <u>http://status.usg.edu</u>.

