

KI8140: Issue with Minority Vendor Report BORRP008

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STATUS: Active

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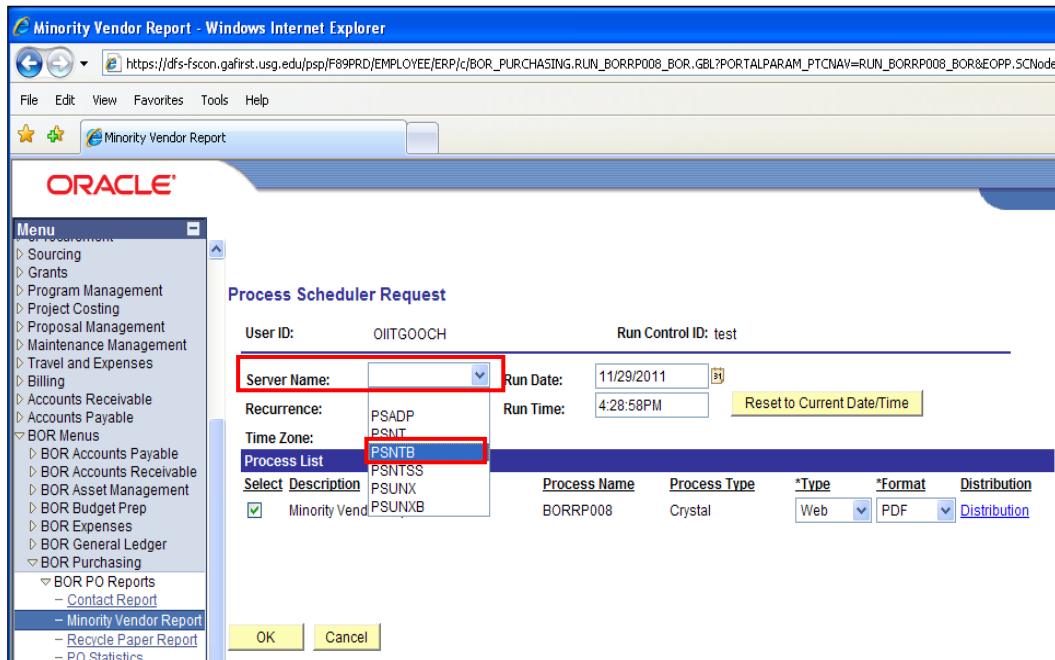
An issue has been identified with the Minority Vendor Report BORRP008. This report is a custom Crystal report that provides spend data for certain vendor classes.

FUNCTIONAL IMPACT

When the report is run, it currently produces a blank pdf file. ITS is currently determining the cause of this issue and working to resolve it in a timely manner.

FUNCTIONAL WORKAROUND

In the interim, when running this report, it will be necessary to specify the Server Name PSNTB. After clicking on the "Run" action, select the drop down menu under the Server Name field (see screen shot below). Specifying the PSNTB server name will allow the report to be populated as expected.



SUPPORTING DOCUMENTATION

N/A

MORE INFORMATION AND SUPPORT

For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oit/policies>. For USG services status, please visit <http://status.usg.edu>.