

**KI8134:** EV5 Tables in PSFIN Data Refresh Issue

**UPDATED:** July 20, 2011

**STATUS:** Resolved after ADP applied the patch to BV2U

**IMPACT:** The issue with daily EV5 Data Refresh has been resolved. Users can resume running the TIGA Salary Data or ADP Reconciliation process in Financials.

**ORIGINALLY  
POSTED:** July 18, 2011

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**ORIGINAL KI8134: EV5 TABLES IN PSFIN DATA REFRESH ISSUE**

An issue has been identified with the EV5 tables in PSFIN with regards to the data refresh.

**FUNCTIONAL IMPACT**

Users are advised not to run the TIGA Salary Data or ADP Reconciliation processes until further notice. ITS is working to resolve this issue and is reminded of the urgency of this matter.

**FUNCTIONAL WORKAROUND**

N/A

**SUPPORTING DOCUMENTATION**

N/A

**MORE INFORMATION AND SUPPORT**

For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES**

For information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oiiit/policies>. For USG services status, please visit <http://status.usg.edu>.