KI8129:   Budget Prep Issues related to Update Personal Services

POSTED: March 30, 2011

STATUS: Active

KI8129:

BUDGET PREP ISSUES

FUNCTIONAL IMPACT

Three issues have been identified within the Budget Prep module:

1. Users accessing Update Personal Services (BOR Menus →BOR Budget Prep →Budget Prep Data Update →Personal Services) will see both the 7/1/2010 and 7/1/2011 effective dated rows for each employee. ITS is currently working to resolve the issue with the view of this page so that only the 7/1/2011 effective dated row is shown.   Until this item is resolved, users should be careful to ensure that they are updating the 7/1/2011 effective dated row

2. Users with the Primary Permission List BOR_BU_xxxxB are currently unable to Update Personal Services data (BOR Menus →BOR Budget Prep →Budget Prep Data Update →Personal Services). ITS is currently working to resolve this issue however until this item is resolved, users are instructed to have their institution's security administrator change their Primary Permission List to the BOR_BU_xxxxx.

3. Previously users were instructed to set their Max Raise Rate to Zero on the Hours/Years parameters page (BOR Menus →BOR Budget Prep →Budget Prep Setup →Year/Hour Parameters). We have learned that the Max Raise Rate must be set to a value greater than zero to allow changes in Personal Services data (BOR Menus →BOR Budget Prep →Budget Prep Data Update →Personal Services) to be saved.

FUNCTIONAL WORKAROUND

Included in issue detail above.

SUPPORTING DOCUMENTATION

N/A

MORE INFORMATION AND SUPPORT

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS

Helpdesk at http://www.usg.edu/customer_services (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email helpdesk@usg.edu.

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/oiit/policies.