KI8127:	Issue with Applying a SpeedChart On ePro Requisition Line Distributed By Quantity
UPDATED:	April 5, 2011
STATUS:	Resolved by a fix applied to production on 03/29/2011
IMPACT:	Users are now able to apply a SpeedChart on ePro Requisition Lines Distributed by Quantity
ORIGINALLY POSTED:	March 4, 2011

KI8127: KNOWN ISSUE TITLE

Issue with Applying a SpeedChart On an ePro Requisition Line Distributed by Quantity

FUNCTIONAL IMPACT

An issue has been identified when a Requester adds items to a requisition specifying a **Distribute by** method of **Qty** in conjunction with applying a **SpeedChart** directly on the line on the Step 3 **Review and Submit page**. Once the requisition is saved, the Source Status is being incorrectly updated to 'C' which indicates sourcing is complete for that requisition. Lines with this incorrect status route accurately and are able to be approved; however, the requisition line(s) are not available for editing or sourcing to a PO.

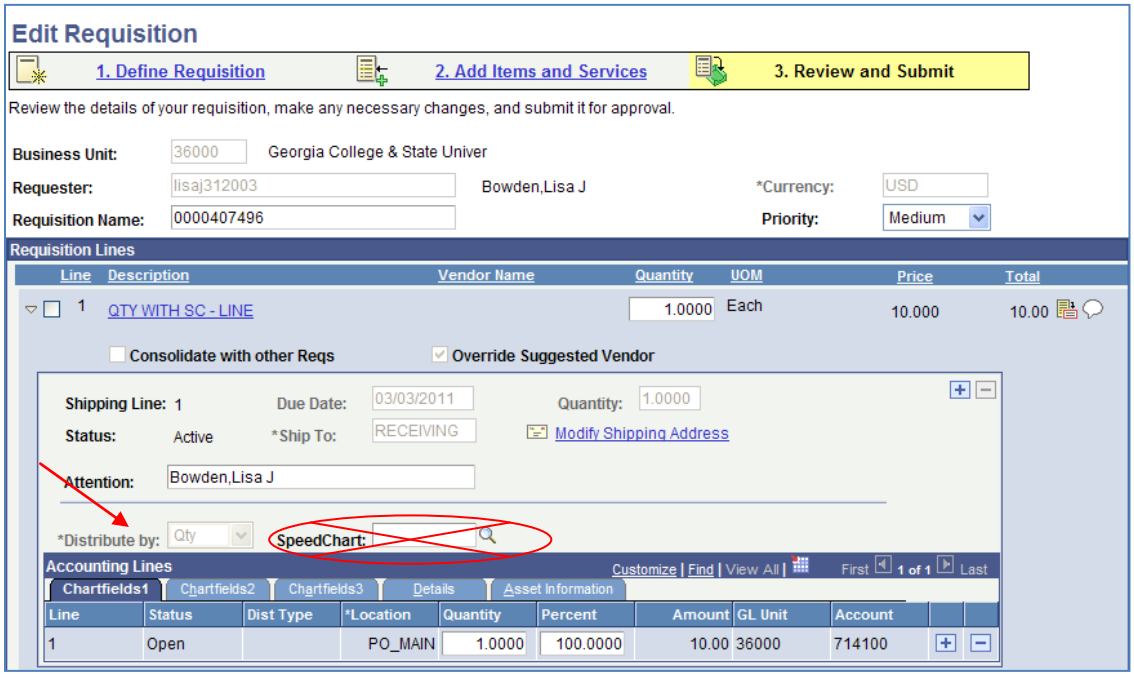
While the Review and Submit page can be utilized to apply a SpeedChart to any requisition line regardless of the Distribute By option selected, the combined use of the Distribute by method of Qty and a SpeedChart will require a DBI to allow the lines to be available for editing or sourcing once the requisition is saved.

ITS plans to introduce a fix in a future release and will provide an update when this fix will be available.

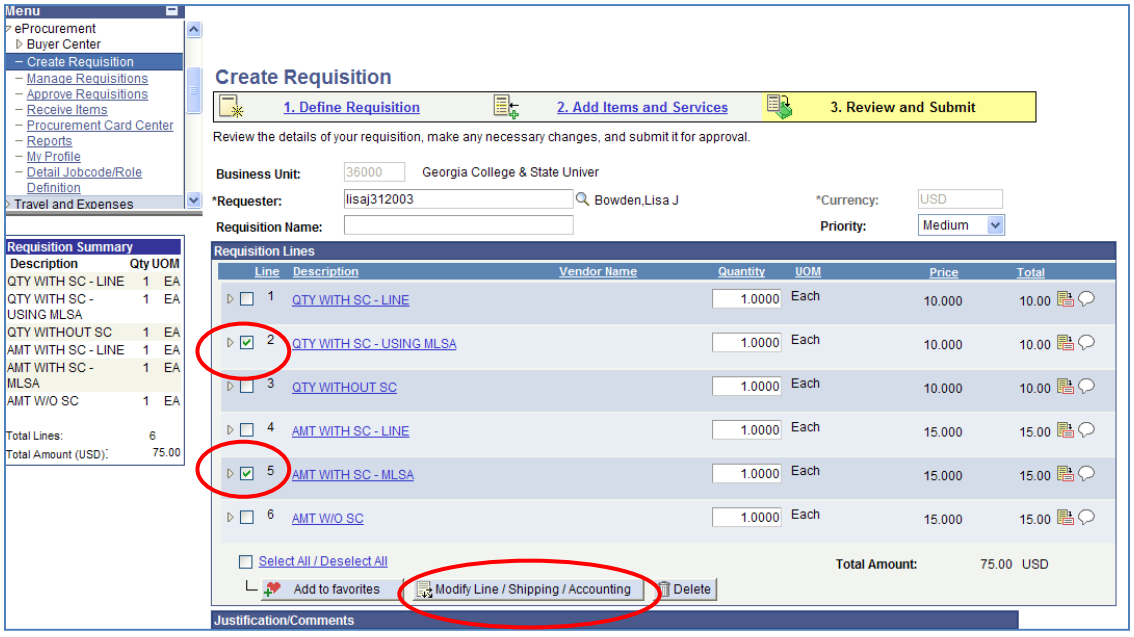
FUNCTIONAL WORKAROUND

For now, a functional workaround has been identified. The workaround consists of applying the SpeedChart on the **Modify Line/Shipping/Accounting** page instead of applying it directly on the line. This process is outlined in detail within the screenshots below.

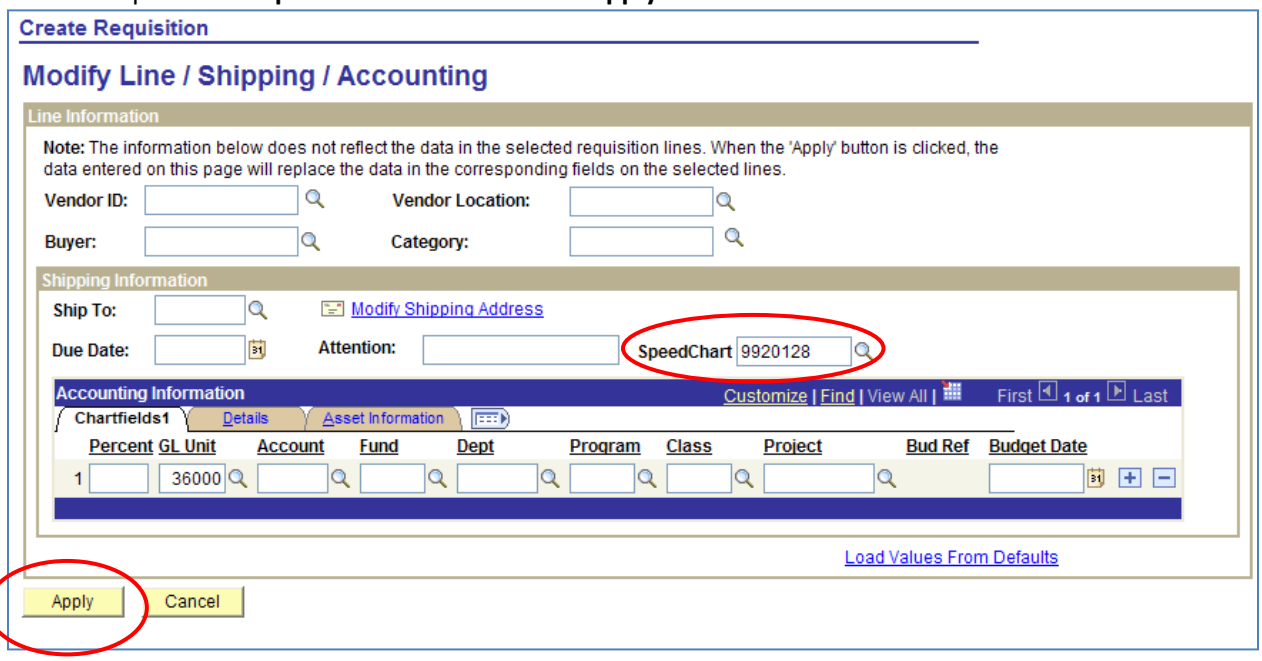
- For Requisition lines distributed by Qty, **do not** apply a SpeedChart directly on the line as shown below:



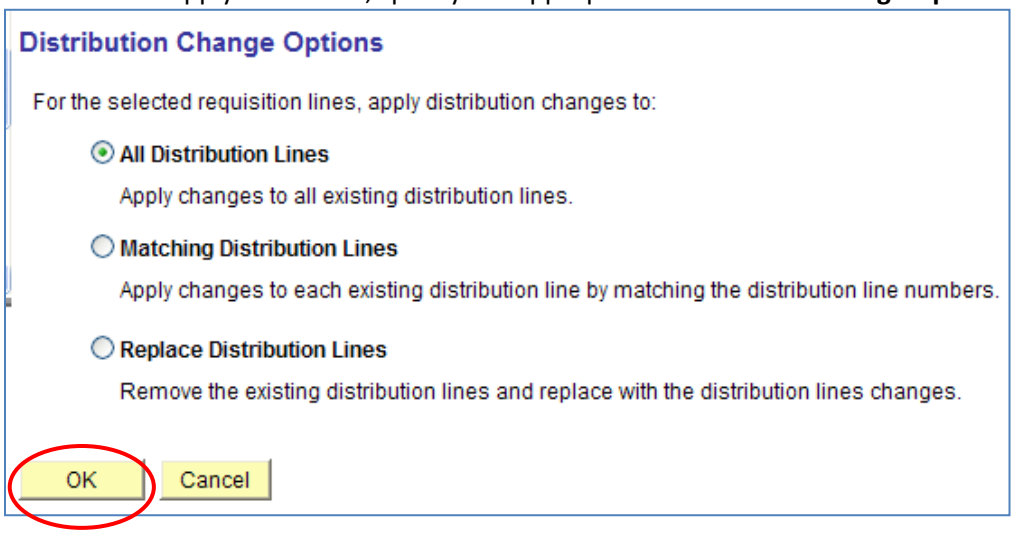
- Instead, select the lines you wish to apply a SpeedChart to, click the **Modify Line/Shipping/Accounting** button located below the requisition lines.



- Populate the **SpeedChart** field then click **Apply**:



- Once Apply is selected, specify the appropriate **Distribution Change Options** and select **OK**:



SUPPORTING DOCUMENTATION

MORE INFORMATION AND SUPPORT

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS

Helpdesk at http://www.usg.edu/customer_services (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email helpdesk@usg.edu.

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/oiit/policies.