

FOLLOW UP TO KI1826: ADP/EV5 GL interface to PSFIN – Abnormal 0.01 FICA and FICA/Med amounts on the Epglx001a file for Biweekly Payroll 211

UPDATED: February 14, 2011

STATUS: Updated

IMPACT: ITS is working with institutions impacted by the known issue. All other institutions can proceed with their normal GL processing.

ORIGINALLY POSTED: February 11, 2011

KI8126:

Follow-up to KI8126, ADP/EV5 GL interface to PSFIN – Abnormal 0.01 FICA and FICA/Med amounts on the Epglx001a file for Biweekly Payroll 211

FUNCTIONAL IMPACT

To notify users that ITS has identified the institutions impacted by the abnormal 0.01 FICA and FICA/Med amounts on the Epglx001a file for Biweekly Payroll 211, and is working with these institutions individually to resolve their issues. The impacted institutions are:

- Atlanta Metro
- Bainbridge
- Columbus State
- Georgia Perimeter College
- Georgia Southwestern
- Georgia State
- Gordon
- Middle GA
- South GA
- Waycross

All other institutions can proceed with their normal GL processing. ITS is actively working with ADP to deliver a permanent resolution to this issue prior to the next payroll.

FUNCTIONAL WORKAROUND

N/A



SUPPORTING DOCUMENTATION

N/A

MORE INFORMATION AND SUPPORT

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS Helpdesk at http://www.usg.edu/customer_services (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email helpdesk@usg.edu.

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oit/policies>.