

KI8125: ADP/PS Financials Reconciliation – Higher than normal CES Accounting mapping errors for January Reconciliation

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STATUS: Active

KI8125: KI TITLE

ADP/PS Financials Reconciliation – Higher than normal CES Accounting mapping errors for January Reconciliation.

FUNCTIONAL IMPACT

An issue has been identified with the CES Mapping table that is causing higher than normal errors when creating the CES Accounting Entries for January 2011. We have identified the issue and are testing a potential fix. If successful, this fix will be released Friday, February 11.

If you decide to wait until the fix is delivered, you will need to:

- (1) Purge the CES Accounting Entries (step 4 in the CES Recon manual)
- (2) Rerun the Load/Validate CES Accounting Entries, Option - Create CES Accounting Entries (Step 1 in the CES Recon manual).

FUNCTIONAL WORKAROUND

If you are unable to wait on the fix there are two potential workarounds:

- (1) Correct all errors via the Mass Correct CES Errors Process
- (2) Book CES at the account level in the GL (as before) and once the fix is delivered, run the Load/Validate CES Accounting Entries (**with the Distribution to GL flag unchecked**) to post the detail in PERS_SERV_BOR (as you are currently doing for historical months). If you select this option you will need to Purge the CES Accounting Entries (step 4 in the CES Recon manual) prior to rerunning the load.

SUPPORTING DOCUMENTATION

N/A

MORE INFORMATION AND SUPPORT

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS

Helpdesk at http://www.usg.edu/customer_services (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email helpdesk@usg.edu.

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oit/policies>.