

GeorgiaFIRST Financials V8 Known Issue

KI8110: GL BOR Year End Encumbrance Recon Reports

UPDATE: July 24, 2010

RESOLVED: This issue was resolved as part of Release 2.14, which was applied on July 24, 2010.

UPDATE: July 1, 2010

STATUS: After further investigation, it has been determined that the original information on the cause of the issue with these reports and the Functional Workaround described in the first version of this Known Issue were incorrect, so they have been removed from this document to prevent further problems.

For these three reports, you **must** enter a value for the **Business Unit** and **Fiscal Year** fields, if they are displayed in the **Processing Parameters** group box. For other fields that may be included, such as **Fund Code**, **Department**, **Project**, etc., you may enter a specific value or leave these fields **blank** to include all values in the results. **Do not use the % wildcard character.**

We are still reviewing the cause of, and a fix for, this issue, with a goal of introducing a resolution as quickly as possible.

POSTED: June 25, 2010

SUBJECT: Known Issue KI8110 – GL BOR Year End Encumbrance Recon Reports

PURPOSE: To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding an error that occurs when using a wild card (%) in the **Processing Parameters** fields for three of the new GL BOR Year End Encumbrance Recon Reports.

FUNCTIONAL IMPACT: An error occurs when using a wild card (%) in the in the **Processing Parameters** fields for the following new GL BOR Year End Encumbrance Recon Reports (**BOR Menu⇒BOR General Ledger⇒BOR Year End⇒Year End Reports⇒Encumbrance Recon Reports**):

- **12-Manual Encumbrances**
- **13-Pos Impacting Surplus**

- **14-Tauts Impacting Surplus**

FUNCTIONAL WORKAROUND: N/A. See above.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.)