

GeorgiaFIRST Financials V8 Known Issue

KI8109: PO Defaults Page Causes POs to Time Out When Retrofitting Data

UPDATE: July 20, 2010

RESOLVED: The timing out of the **PO Defaults** page was determined to be problematic only for a specific institution, and was not a global issue as originally thought. ITS has confirmed that there are no concerns regarding processing time for the **PO Defaults** page, and this Known Issue is resolved.

POSTED: June 21, 2010





SUBJECT: Known Issue KI8109 – PO Defaults Page Causes POs to Time Out When Retrofitting Data

PURPOSE: To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding the use of the [PO Defaults](#) link to retrofit Purchase Order data.

FUNCTIONAL IMPACT: When users navigate to the **PO Defaults** page via the [PO Defaults](#) link on the **Purchase Order** page to modify Purchase Order data, as shown below, the system will timeout upon retrofitting line data.

Maintain Purchase Order

Purchase Order

Unit:	45000	PO Status:	Dispatched	 
PO ID:	0000401427	Budget Status:	Valid	
Copy From:	<input type="text"/>	<input type="checkbox"/>	Hold From Further Processing	
Header				
*PO Date:	<input type="text" value="05/14/2010"/> 	Vendor Search	Doc Tol Status:	Valid
Vendor	<input type="text" value="HONCOMPA-001"/>	Vendor Details	Backorder Status:	None Create BackOrder
*Vendor ID:	<input type="text" value="0000003002"/>	Hon Company	Receipt Status:	Not Recvd
*Buyer:	<input type="text" value="MHANSEN"/>		*Dispatch Method:	<input type="text" value="Print"/>  Dispatch
PO Reference:	<input type="text" value="SWC 060748"/>		Amount Summary	
Header Details	PO Activities	Add ShipTo Comments	Merchandise:	1534.08
PO Defaults	Document Status		Freight/Tax/Misc.:	<input type="text" value="0.00"/> Calculate
Edit Comments	Requisitions		Total Amount:	1534.08 USD

Clicking on the [PO Defaults](#) link displays the **Purchase Order Defaults** page, where changes can be made to the PO lines/schedules/distributions:

Maintain Purchase Order

Purchase Order Defaults

Unit: 45000 PO ID: 0000401427 Vendor: HONCOMPA-001

Default Options

Default If you select this option, the default values entered on this page are treated as part of the defaulting logic and are only applied if no other default values are found for each field. If default values already exist in the hierarchy, they are used, and the values on this page are not used.

Override If you select this option, all default values entered on this page override the default values found in the default hierarchy.

Line

Category: Unit of Measure:

Schedule

Ship To: CENTRAL RE Central Receiving Ultimate Use Code:

Due Date: Original Promise Date:

Ship Via: VENDOR Freight Terms Code: FOB:SHIP

Arbitration: Freight Charge Method:

*Distribute by: Quantity [One Time Address](#)

Distribution

SpeedChart:

Distributions Customize | Find | View All | First 1 of 1 Last

Dist	Percent	GL Unit	Account	Fund	Dept	Program	Class	Bud Ref	Budget Date	Project	Location	IN Unit
1		45000	843200		0000000			2010	05/14/2010		PO_MAIN	

OK Cancel Refresh

In this example, the Account code was changed. Clicking on OK after the change is made displays the following page:

Maintain Purchase Order

Retrofit field changes to "all" existing PO lines/schedules/distributions.....

Unit: 45000 PO ID: 0000401427 Vendor: HONCOMPA-001

For Line and Schedule defaults, Select 'Apply' to apply changes to all lines and schedules.
For Distribution defaults, Select 'Apply' to apply changes to the Distrib Line.
Example: If you select 'Apply' for Distrib Line 3, the change is applied to each Distrib Line 3 on the PO.
Select 'Apply to All Distributions' to apply changes to all distribution lines on the PO.

Apply	Distrib Line	Field Name	Field Value	Apply to All Distributions
<input checked="" type="checkbox"/>	1	Pct	100	<input type="checkbox"/>
<input checked="" type="checkbox"/>	1	Account	714120	<input type="checkbox"/>

Select All Clear All

OK Cancel Refresh

Clicking on OK to retrofit changes to the PO lines/schedules/distributions causes a timeout to occur.

OIIT is researching this issue with the goal of introducing a fix in an upcoming release.

FUNCTIONAL WORKAROUND: Until this issue is resolved, it will be necessary for users to make data changes directly on the individual PO lines.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.)