

## GeorgiaFIRST Financials V8 Known Issue

KI8108: ePro Requisitions Routing to All Approvers  
Regardless of Effective Date

**UPDATE:** July 24, 2010

**RESOLVED:** This issue was resolved as part of Release 2.14, which was applied on July 24, 2010.

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**POSTED:** June 3, 2010

**SUBJECT:** Known Issue KI8108 – ePro Requisitions Routing to all Approvers  
Regardless of Effective Date

**PURPOSE:** To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding ePro Requisitions with multiple effective-dated rows routing to all Approvers listed for a specific Department or Project regardless of effective date.

**FUNCTIONAL IMPACT:** When ePro Requisitions are submitted with a Project or Department having multiple Approvers on effective-dated rows, the Requisitions are routing to all Approvers regardless of the effective date.

OIIT is currently researching a fix for this issue with the goal of introducing a resolution as quickly as possible.

**FUNCTIONAL WORKAROUND:** Until this issue is resolved, users should make sure that only a single effective-dated row exists per Department or Project. In the event that the Approver changes, this row would be updated with the new Department or Project Manager ID, instead of adding a new effective-dated row.

To modify a Department or Project Manager, navigate to: **Set Up Financials/Supply Chain⇒Common Definitions⇒Design Chartfields⇒Define Values⇒ChartField Values**, and select **Department** or **Project**.

**SUPPORTING DOCUMENTATION:** N/A

**ADDITIONAL OIIT RESOURCES and SUPPORT:** To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at

[http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (support request self-service) or e-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu). (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)