

GeorgiaFIRST Financials V8 Known Issue

KI8106: GL BOR_SALARY_CONT_AUDIT_RECON Query

UPDATE: June 26, 2010

RESOLVED: This issue was resolved as part of Release 2.13, which was applied on June 26, 2010.

POSTED: May 21, 2010

SUBJECT: Known Issue KI8106 – GL BOR_SALARY_CONT_AUDIT_RECON Query

PURPOSE: To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding the Continuous Audit BOR_SALARY_CONT_AUDIT_RECON query.

FUNCTIONAL IMPACT: The BOR_SALARY_CONT_AUDIT_RECON query currently does not include the new personal services accounts that were added to the Chart of Accounts recently, so is not pulling data from these accounts. In addition, the query does not specify to pull only from the ACTUALS ledger, so if an ENCUMB ledger entry exists in PS_LEDGER, the encumbrance will also be included in the totals.

The query will be modified with the new personal services accounts and the criteria to pull only from the ACTUALS ledger, and the updated query will be included as part of Release 2.13, which is scheduled to be applied on June 26, 2010.

FUNCTIONAL WORKAROUND: Users may create a private query and add the needed personal services accounts and criteria for the ACTUALS ledger using the **Save As** functionality if necessary. If assistance is needed with this, please contact the **OIIT HELPDESK**.

SUPPORTING DOCUMENTATION: PSFIN Business Process **GL.075.002 – Running BOR_SALARY_CONT_AUDIT_RECON** is available to assist you. PSFIN Business Processes are located in the **Business Processes** section on the **Documentation** page on the GeorgiaFIRST Financials web site at: <http://www.usg.edu/gafirst-fin/documentation/>. Click on the **General Ledger** link to access this Business Process.

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at

http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.)