

## GeorgiaFIRST Financials V8 Known Issue

KI8104: BP HR/PAYROLL Budget Prep Load File

**UPDATE:** April 27, 2010

**RESOLVED:** A fix was implemented by ADP and applied to their production environment on April 26, 2010. **Users can now resume loading their epoh009\_xxx.txt files.**

---

**POSTED:** April 26, 2010

**SUBJECT:** Known Issue KI8104 – BP HR/PAYROLL Budget Prep Load File

**PURPOSE:** To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding the Budget Prep Load File **epoh009\_xxx.txt** from EV5, where xxx represents the first three digits of the Business Unit.

**FUNCTIONAL IMPACT:** Due to a recent modification made by ADP to the **epoh009\_xxx.txt** Budget Prep Load File, the Annual Salary Amounts are zero for Faculty Positions where the EFA zero rows are present. ADP released this modification into their production environment on Wednesday, April 21, 2010.

**Users should not load the epoh009\_xxx.txt file until further notice.** If your institution has loaded the **epoh009\_xxx.txt** file between 04/21/2010 through today, please submit a ticket to the **OIIT HELPDESK** for resolution instructions.

ADP is in the process of identifying and implementing a resolution as quickly as possible. You will be notified as soon as this issue has been corrected so that you can resume loading the **epoh009\_xxx.txt** file.

**FUNCTIONAL WORKAROUND:** N/A

**SUPPORTING DOCUMENTATION:** PSFIN Business Process **BP.040.010 – Processing HR/Payroll to BP Load** is available to assist you with loading the epoh009.txt file. PSFIN Business Processes are located in the **Business Processes** section on the **Documentation** page on the GeorgiaFIRST Financials web site at: <http://www.usg.edu/gafirst-fin/documentation/>. Click on the **Budget Prep** link to access this Business Process.

**ADDITIONAL OIIT RESOURCES and SUPPORT:** To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-

3697). For anything else, contact the **OIIT HELPDESK** at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (support request self-service) or e-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu). (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)