Georgia FIRST Financials V8 Known Issue

KI8103: AP Open Liability Queries

UPDATE: April 24, 2010

RESOLVED: This issue was resolved as part of Release 2.11, which was applied on

April 24, 2010.

POSTED: March 11, 2010

SUBJECT: Known Issue KI8103 – AP Open Liability Queries

PURPOSE: To notify users at institutions using Georgia FIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding the AP Open Liability queries.

FUNCTIONAL IMPACT: Due to the archiving of the PS_JRNL_LN table in November 2009, in which all data including and prior to FY 2005 was archived, the following AP Open Liability queries may not return expected data:

- 1. The BOR_AP_OPEN_LIAB_CK_FIGURES query may show some funds with balances where none previously existed.
- 2. The BOR_AP_OPEN_LIAB query may not show some FY 2005 or prior journals entries that were previously shown.
- 3. The BOR_AP_OPEN_LIAB_MISC_JE query may not show some FY 2005 or prior journals entries that were previously shown.

OIIT has determined what is causing this issue, and is in the process of identifying and implementing a resolution as quickly as possible in an upcoming release. You will be notified as soon as this issue has been corrected so that you can use these queries for your open liability reconciliation.

FUNCTIONAL WORKAROUND: Users may still use the BOR_AP_OPEN_LIAB and BOR_AP_OPEN_LIAB_MISC_JE queries to identify any journal entries that need attention from fiscal years 2006 through 2010.

SUPPORTING DOCUMENTATION: The following PSFIN Business Processes are available to assist you with these queries:

- 1. AP.075.055 Running BOR_AP_OPEN_LIAB
- 2. AP.075.060 Running BOR_AP_OPEN_LIAB_CK_FIGURES

3. AP.075.065 – Running BOR_AP_OPEN_LIAB_MISC_JE

PSFIN Business Processes are located in the **Business Processes** section on the **Documentation** page on the Georgia *FIRST* Financials web site at: http://www.usg.edu/gafirst-fin/documentation/. Click on the Accounts Payable link to access these Business Processes.

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the OIIT HELPDESK immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the OIIT HELPDESK at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the OIIT HELPDESK at helpdesk@usg.edu to obtain self-service login credentials.)