GeorgiaFIRST Financials V8 Known Issue

KI8101: ePro ALTACCT Field Auto-populating on Requisitions and Purchase Orders

UPDATE: March 27, 2010

RESOLVED: This issue was resolved as part of Release 2.10, which was applied on March 27, 2010.

POSTED: February 17, 2010

SUBJECT: Known Issue KI8101 – ePro ALTACCT Field Auto-populating on Requisitions and Purchase Orders

PURPOSE: To notify users at institutions using Georgia*FIRST* PeopleSoft Financials Version 8.9 of a Known Issue regarding the auto-population of the Alternate Account (ALTACCT) field on ePro Requisitions and subsequently on the resulting Purchase Order distribution lines for sourced POs.

FUNCTIONAL IMPACT: The Alternate Account (ALTACCT) field is auto-populating the Alternate Account (714100), which is a required field and defined for all Category Codes on the PS_ITM_CAT_TBL. Population of this field prevents users from selecting and modifying the Account code on distribution lines for either requisitions or sourced Purchase Orders.

The ALTACCT field appears to be auto-populating when the Category Code is defined on the **Define Requisition (defaults)** page (Step #1) and changes to the Requisition line/Distrib line are initiated by clicking on the **Modify Line/Accounting/Shipping Information** button, followed by clicking the **Load Defaults** hyperlink, and then making and applying the changes.

OIIT is currently researching this issue with the goal being to implement a resolution in an upcoming release.

FUNCTIONAL WORKAROUND: Until this issue is resolved, users should implement one of the following two functional workarounds to avoid this problem:

1. Requesters should discontinue populating the Category Code on the Step #1 **Define Requisition (defaults)** page, opting instead to populate the code when adding the item in Step #2. (or)

2. When making changes to the Req Line or Req Distrib Line information, users should discontinue initiating changes via the **Modify Line/Shipping/Accounting** button on the **Review and Submit** page, and instead make changes manually by expanding the line(s) on Step #3 **Review and Submit** page and entering new data on the **Chartfields1**, **Chartfields2**, and other tabs.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.)