Georgia*FIRST* Financials V8 Known Issue

KI8098: PO Distribution Line Changes to Received PO

UPDATE: June 26, 2010

RESOLVED: This issue was resolved as part of Release 2.13, which was applied on June 26, 2010.

POSTED: January 14, 2010

SUBJECT: Known Issue KI8098 – PO Distribution Line Changes to Received PO

PURPOSE: To notify users at institutions using Georgia*FIRST* PeopleSoft Financials Version 8.9 of a Known Issue regarding the ability to modify the distribution line of a fully received purchase order.

FUNCTIONAL IMPACT: The system does not provide an alert of the existing receiver or require the receiver be canceled prior to changes being made on the distribution line of a fully received purchase order. When this occurs, funds can be expensed against the incorrect budget when AP pulls in the receiver to create a voucher.

OIIT is actively working with PeopleSoft to determine what is causing this issue, with the goal of identifying a resolution as quickly as possible. You will be notified as soon as this issue has been corrected.

FUNCTIONAL WORKAROUND: Until this issue is resolved, please note the **Receipt Status** on the Purchase Order Header prior to making a change to the PO distribution line information. If the Receipt Status is **Received**, it will be necessary to take one of the following steps to ensure consistency between the PO Distribution Line and the Receipt Chartstring:

1. Cancel the receipt containing the incorrect chart string before changing the distribution information on the PO and recreate the receipt afterward. (or)

2. Modify both the PO distribution line and the Receipt distribution.
   * **Note:** If you choose this option, the navigation for modifying the Receipt Distribution line is: **Purchasing⇒Receipts⇒Maintain Chartfields**. Only those users with the BOR_PO_RECV_GOODS security role will have access to make changes to the Receipt chartfield information.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.