Georgia*FIRST* Financials V8 Known Issue

KI8097: AP 1099 Update Withholding Process (AP_WTHD_UPDT) Abending

UPDATE: January 25, 2010

RESOLVED: The issue with **1099 Update Withholding** process (AP_WTHD_UPDT) abending has been resolved. The updated application engine was put into production on Saturday, January 23rd, and the process is now available for you to run. Please note that the process may run slowly, depending on the number of lines that need to be processed.

Note: Only one institution can run the modified process at a time. If a second institution tries to run the process simultaneously, the status in the Process Monitor will show **Blocked**. **You do not need to do anything in this situation. The second process will begin automatically once the first process completes.**

UPDATE: January 22, 2010

STATUS: The **1099 Update Withholding** process (AP_WTHD_UPDT) has been corrected, and the updated application engine is scheduled to be put into production tomorrow, Saturday, January 23rd. The process will be available for you to run at noon.

Note: Only one institution can run the modified process at a time. If a second institution tries to run the process simultaneously, the status in the Process Monitor will show **Blocked**. **You do not need to do anything in this situation. The second process will begin automatically once the first process completes.**

UPDATE: January 20, 2010

STATUS: Both OIIT and PeopleSoft continue to investigate what is causing this issue, and identify and implement a resolution as quickly as possible. You will be notified as soon as this issue has been corrected.

As noted below, you can enter your updates on the **Update VoucherLine Withholding** page. **However, please do not run the Update Withholding process until further notice. If you do, it may require a Database Intervention (DBI) to correct the data errors that may be created, further delaying your 1099 process.**

Until this issue is resolved, please continue your 1099 processing as noted in the **1099**

Process Job Aid 2009 document that was posted on January 7, 2010. Review the other 1099 reports and queries to identify other necessary cleanup as noted in this document. This includes resolving any vendor issues that need to be corrected, and completing any manual adjustments to journal entries and other transactions that need to be corrected.

SUPPORTING DOCUMENTATION: The **1099 Process Job Aid 2009** document contains instructions for the 1099 Reporting process. This document is located in the **1099** section on the **Documentation** page of the Georgia*FIRST* Financials web site at: http://www.usg.edu/gafirst-fin/documentation/.

POSTED: January 13, 2010

SUBJECT: Known Issue KI8097 – AP 1099 Update Withholding Process (AP_WTHD_UPDT) Abending

PURPOSE: To notify users at institutions using Georgia*FIRST* PeopleSoft Financials Version 8.9 of a Known Issue regarding the 1099 Update Withholding process (AP_WTHD_UPDT) Abending.

FUNCTIONAL IMPACT: If you use the **Update VoucherLine Withholding** page to update a voucher line from **Not Withholding** to **Withholding** and then run the **Update Withholding** process, the process will Abend.

Currently, you can enter your updates on the **Update VoucherLine Withholding** page. **However, please do not run the Update Withholding process until further notice.** OIIT is currently looking into what is causing this issue, with the goal of identifying a resolution as quickly as possible. You will be notified as soon as this issue has been corrected.

SUPPORTING DOCUMENTATION: The following PSFIN Business Processes are available to assist you with this issue:

1. AP.080.030 – 1099 Withholding Invoice Line Update
2. AP.080.050 – 1099 Running Withholding Update Process

These PSFIN Business Processes can be accessed via the **Accounts Payable** link in the **Business Processes** section on the **Documentation** page on the Georgia*FIRST* Financials web site at: http://www.usg.edu/gafirst-fin/documentation/.

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail

helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.