

GeorgiaFIRST Financials V8 Known Issue

KI8095: GL BOR Budget Progress Reports Missing Data

POSTED: December 4, 2009

SUBJECT: Known Issue KI8095 – GL BOR Budget Progress Reports Missing Data

PURPOSE: To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding the GL BOR Budget Progress Reports where data is missing. The affected reports are:

- BORRG040 – BOR Budget Progress Report Summary Actuals
- BORRG041 – BOR Budget Progress Report Basic Detail Actuals
- BORRG042 – BOR Budget Progress Report Full Detail Actuals

FUNCTIONAL IMPACT: In some situations, data for some chart strings is not printing in the GL BOR Budget Progress Reports when the amounts total to zero dollars. This issue is being presented to the Accounting Issues Committee for a decision on how zero dollar data rows should be handled by this report. OIIT will issue an update when the decision has been made and the solution implemented.

FUNCTIONAL WORKAROUND: Listed below are two alternative methods for viewing and verifying transaction details for a specific chartstrings.

1. **Commitment Control Budget Details Inquiry**

Navigation: **Commitment Control**⇒**Review Budget Activities**⇒**Budget Details**

- **Note:** Use the Drill-Down icons to view transaction details.

2. **Commitment Control Budget Transaction Detail Report**

Navigation: **Commitment Control**⇒**Budget Reports**⇒**Budget Transaction Detail**

Please submit a request to the **OIIT HELPDESK** as noted below if you need assistance with viewing transaction details.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.