Georgia*FIRST* Financials V8 Known Issue

KI8083: ePro Requisitions Sourcing to Multiple PO IDs

POSTED: August 27, 2009

SUBJECT: Known Issue KI8083 – ePro Requisitions Sourcing to Multiple PO IDs

PURPOSE: To notify users at institutions using Georgia*FIRST* PeopleSoft Financials Version 8.9 in the consolidated environment of a Known Issue with sourced ePro Requisitions remaining available for sourcing to additional PO IDs, resulting in duplicate orders.

FUNCTIONAL IMPACT: There is the possibility of duplicating orders due to previously sourced ePro Requisitions remaining available for sourcing within subsequent instances of the **Expedite Requisition** process.

OIIT is currently looking into what is causing this issue, with the goal of identifying a resolution as quickly as possible. Updates will be provided via Wimba web conferences and other communications as additional information becomes available. You will be notified as soon as this issue has been corrected.

FUNCTIONAL WORKAROUND: In the interim, it will be necessary to take extra care when selecting Requisition lines for Expediting to POs or when manually copying Requisition lines into POs to ensure that sourcing of a specific Requisition line(s) is not duplicated.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).