

GeorgiaFIRST Financials V8 Known Issue

KI8080: AP Review Bank Statements Page


UPDATE: August 29, 2009

RESOLVED: This issue was resolved as part of Pre-Release #3, which was applied to the consolidated environment on August 29, 2009.

POSTED: August 18, 2009

SUBJECT: Known Issue KI8080 – AP Review Bank Statements Page

PURPOSE: To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 in the consolidated environment of a Known Issue with the **AP Review Bank Statements** page.

FUNCTIONAL IMPACT: The **Review Bank Statements** page (**Banking⇒Bank Statements⇒Review Bank Statements**) was not modified to require users to enter a Business Unit. This is causing applicable banks not to be returned on the **Look Up Bank ID** page when users click on the  for the **Bank ID** field. Further, when the Bank ID is manually entered in the **Bank ID** field, an institution may see account numbers from other institutions on the **Look Up Account #** page.

OIIT has identified a fix for this issue, which is currently being tested. Once the fix has been finalized, it will be applied to the consolidated environment as soon as possible. You will be notified when a fix has been applied and the issue has been resolved.

FUNCTIONAL WORKAROUND: Users can manually enter the applicable Bank ID and Account Number into the respective fields.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).