


## GeorgiaFIRST Financials V8 Known Issue

### KI8078: AP Manual Bank Reconciliation Page Bank ID Look-Up

**POSTED:** August 14, 2009

**SUBJECT:** Known Issue KI8078 – AP Manual Bank Reconciliation Page Bank ID Look-Up

**PURPOSE:** To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 in the consolidated environment of a Known Issue with the **Bank ID** look-up on the **Manual Bank Reconciliation** page .

**FUNCTIONAL IMPACT:** Clicking on the  for the **Bank ID** field look-up on the **Manual Bank Reconciliation** page (**Banking**⇒**Reconcile Statements**⇒**Manual Reconciliation**) is not returning all banks for an institution.

#### Manual Reconciliation

\*Search By: From Date/Thru Date

Unit	Bank ID	Account #	From Date	Thru Date	Method	*Status
<input type="text"/>	<input type="text"/>	<input type="text"/>	08/12/2009	08/13/2009	<input type="text"/>	Unreconciled

Search

This issue is caused by the prompt table and view that the look-up is using.

OIIT is reviewing whether or not to change this view. If OIIT determines that a fix is required, it will be developed and applied to the consolidated environment as soon as possible. You will be notified if a fix has been applied and the issue has been resolved.

In the meantime, as a workaround, entering the Bank ID in the **Bank ID** field rather than using the look-up to select the bank will allow you to retrieve the necessary payments for reconciliation.

**SUPPORTING DOCUMENTATION:** PSFIN Business Process **GL.020.011 – Performing Manual Bank Reconciliation** is available to assist you with this process, and is located in the **Business Processes** section of the **Documentation** page on the GeorgiaFIRST Financials web site at: <http://www.usg.edu/gafirst-fin/documentation/>.

**ADDITIONAL OIIT RESOURCES and SUPPORT:** Contact the **OIIT HELPDESK** at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (support request self-service) or e-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu). For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).