

PeopleSoft Financials 9.2 Go-Live Known Issues Details

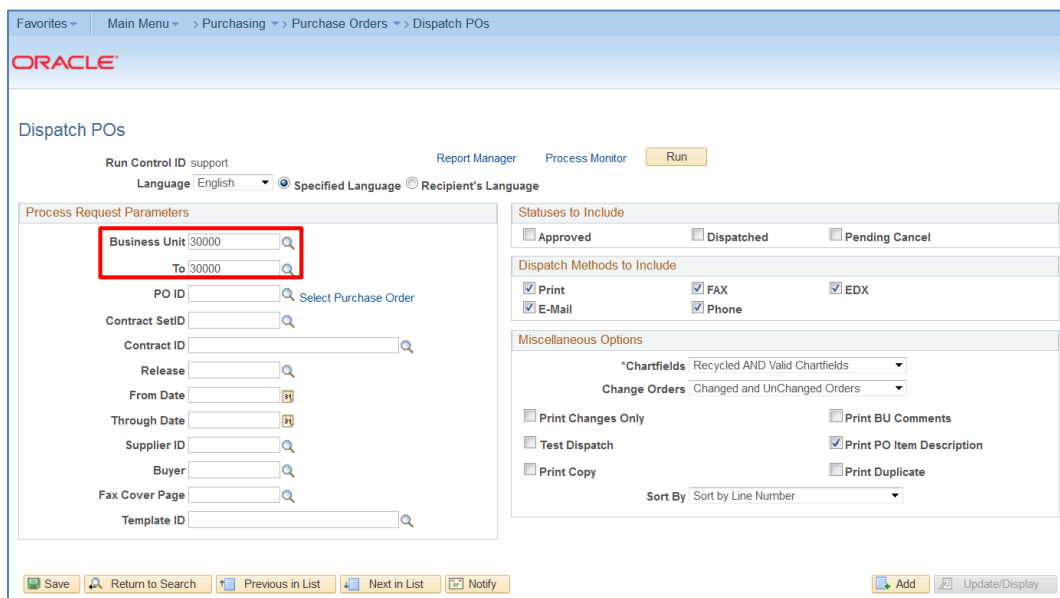
New Known Issues as of 4/01/2015

Purchasing

1. PO Dispatch - not requiring Business Unit

The PO Dispatch page in 9.2 is not requiring a business unit. If a business unit is not specified, the PO Dispatch process will run for all business units.

Navigation: Purchasing > Purchase Orders > Dispatch POs



Functional Workaround: Please confirm that the business unit field is populated each time you pull up the PO Dispatch page.

Estimated Resolution: This is tentatively planned to be included in Release 4.10 (April 18).

2. PO Dispatch – Dispatching to Email

Selecting a dispatch method of e-mail is causing the PO dispatch process to run to No Success in the Process Monitor. The PO is dispatched, but the email is not sent.

Navigation: Purchasing > Purchase Orders > Add/Update POs

Navigation: Purchasing > Purchase Orders > Dispatch POs

Oracle
Maintain Purchase Order
Purchase Order

Business Unit 71000
PO ID NEXT
Copy From

PO Status Initial
Budget Status Not Chkd
☐ Hold From Further Processing

Header ?

*PO Date 04/01/2015 Supplier Search
*Supplier Supplier Details
*Supplier ID
*Buyer
PO Reference

Doc Tot Status Valid
Receipt Status Not Recvd
*Dispatch Method Email Dispatch

Amount Summary ?

Merchandise	0.00	Calculate
Freight/Tax/Misc.	0.00	
Total Amount	0.00 USD	

Header Details
PO Defaults
PO Activities
Actions

Activity Summary
Add Comments
Add ShipTo Comments

Oracle
Dispatch POs

Run Control ID support
Language English ☐ Specified Language ☐ Recipient's Language

Report Manager Process Monitor Run

Process Request Parameters

Business Unit 53000
To 53000
PO ID 0000510001 Select F
PO Status Dispatched
Contract SetID
Contract ID
Release
From Date
Through Date
Supplier ID
Buyer
Fax Cover Page
Template ID

Process Scheduler Request

User ID OIITPAGE Run Control ID support

Server Name Run Date 04/01/2015
Recurrence Run Time 10:12:54AM Reset to Current Date/Time
Time Zone

Select	Description	Process Name	Process Type	*Type	*Format	Distribution
☐	PO Dispatch & Email	PODISP	PSJob	(None)	(None)	Distribution
☒	PO BI Publisher Dispatch	POXMLP	PSJob	(None)	(None)	Distribution
☐	Email	PO_PO_EMAIL	Application Engine	Web	TXT	Distribution

OK Cancel

Save Return to Search Previous in List Next in List Notify Add Update/Dispatch

Functional Workaround: Users will need to select a Dispatch Method of Print on the Purchase Order and then retrieve the .pdf file from the Report Manager. The .pdf can then be emailed to the Supplier. When running the batch Dispatch POs process, users should select the 'PO BI Publisher Dispatch' option instead of the 'PO Dispatch & Email' option. The .pdf file can be retrieved from the Report Manager and emailed to the Supplier.

Estimated Resolution: A fix for this issue is currently being identified and an update will be provided as soon as the expected resolution date is determined.

General Ledger/Commitment Control

1. Budget Overview Page – Not correctly calculating some budgeted amounts

The Budget Overview page is not displaying/calculating amounts for budget journals with a Budget Type of Permanent Adjustment or Transfer Permanent Adjustment.

Navigation: Commitment Control> Review Budget Activities> Budget Overview

max rows 100

Ledger Totals (14 Rows)

Budget	1,151,105.00	Net Transfers	-1,037,307.00
Expense	245,249.35		
Encumbrance	15,108.35		
Pre-Encumbrance	0.00		
Budget Balance	890,747.30		
Associate Revenue	0.00		
Available Budget	890,747.30		

Budget Overview Results

	Ledger Group	Account	Fund	Dept	Program	Class	Bud Ref	Fiscal Year	Period	Budget	Expense	Encum
1	APPROP	700000	10500	1045101	16200	11000	2015	2015	1	72,279.000	2,898.460	
2	APPROP	700000	10500	1045102	16200	11000	2015	2015	1	11,222.000	9,647.470	
3	APPROP	700000	10500	1045103	16200	11000	2015	2015	1	40,471.000	21,679.800	6
4	APPROP	700000	10500	1045104	16200	11000	2015	2015	1	0.000	385.250	
5	APPROP	700000	10500	1045105	16300	11000	2015	2015	1	101,302.000	85,726.620	2
6	APPROP	700000	10500	1045106	16300	11000	2015	2015	1	7,535.000	5,657.860	1

If you click on the Drill to Detail icon (below), you will get the following error message

Ledger Totals (14 Rows)

Budget	1,151,105.00	Net Transfers	-1,037,307.00
Expense	245,249.35		
Encumbrance			
Pre-Encumbrance			
Budget Balance			
Associate Revenue			
Available Budget			

Budget Overview Results

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4	APPROP	700000	10500	1045104	16200	11000	2015	2015	1	0.000	385.250	
5	APPROP	700000	10500	1045105	16300	11000	2015	2015	1	101,302.000	85,726.620	2

Message

Field does not exist -- KK_INQ_BOV_WRK_KK_BD_PADJ_AMT_BOR (180,104) KK_INQ_WRK_SHOW_BUD_TRANS_TYPFieldChange PCPC:8764 Statement:60

A reference to a record field name was made and the record field name was not found to exist. Verify that the field exists on the page in which the PeopleCode program is being executed.

Review the program for errors. If necessary, run a PeopleCode trace to determine the program that failed.

OK

Functional Workaround: If you use the drill down on the budget amount column, the correct information will be displayed. Until this issue is resolved, you can also use other reports like the Budget Activity Report and Budget Status Report or queries such as the BOR_KK_AVAIL_BALANCE query.

Estimated Resolution: This is tentatively planned to be included in Release 4.20 (May 16).

2. Journals Not Requiring Approval (Payroll, Banner and PCARD)

It was reported that payroll journals created on Monday, March 30 and Tuesday, March 31 were not requiring approval. ITS has identified that a workflow setting had not been set to require approval for journals with a system source of 'GOT' which includes Payroll, Banner and PCARD journals.

RESOLVED: This issue is now resolved. Workflow configuration was updated in production prior to 7:00am this morning (4/01/2015). These journals will now require approval. Institutions should make note of any manual approval of journals during this time period for audit purposes.

3. Revenue Budget Progress Report (BORRG037) – Runs to a status of Error

The Revenue Budget Progress Report appears to be a valid menu item when viewing the BOR GL Reports menu but the report has not yet been released. As a result the report runs to a status of Error.

Navigation: BOR Menus>BOR General Ledger> BOR GL Reports

Functional Workaround: Users can use the ledger inquiry functionality at General Ledger > Review Financial Information > Ledger or the Ledger Activity Report at General Ledger > General Reports > Ledger Activity

Estimated Resolution: This report will be included in Release 4.10 (April 18). Please note that the report name will be changed to Revenue Budget Activity Report in 9.2.

4. Ledger History Report (BORRG014) – Omitting Data

The Ledger History Report results are omitting any lines in Ledger where the department id is not populated

Navigation: BOR Menus>BOR General Ledger> BOR GL Reports

Functional Workaround: Users can use the ledger inquiry functionality at General Ledger > Review Financial Information > Ledger or the Ledger Activity Report at General Ledger > General Reports > Ledger Activity

Estimated Resolution: A fix for this report is currently being identified and an update will be provided as soon as the expected resolution date is determined.

5. BOR_GL_LEDGER_BALANCES query

This query is currently including information from GAAP

Navigation: Reporting Tools > Query

Functional Workaround: Save query as an institutional specific query and add the following criteria: Ledger in ('ACTUALS', 'DETAIL_PR', 'DETAIL_EN')

Estimated Resolution: The updated query will be released in Release 4.30 on June 6.

6. Budget Activity Report (BORRG045) – Slow Performance/Causing other users' sessions to be blocked

The Budget Activity Report is running slowly when the result set being brought back is very large.

Navigation: BOR Menus > BOR General Ledger > BOR GL Reports

Functional Workaround: Please utilize run page parameters to narrow the result set being brought back, e.g., if running for multiple funds, restrict accounting periods to 1 or 2 periods, if running for all fiscal periods, restrict by multiple chartfields such as fund and department.

Estimated Resolution: This report is being evaluated to see if the performance can be modified and/or if a change to the required parameters is needed.

Accounts Payable

1. Unable to select Withholding Vouchers for Payment

Institutions have reported that they are unable to get withholding vouchers to select for payment. Note: This issue did not impact consolidated institutions using SHARE vendors/suppliers.

RESOLVED: This issue has now been resolved. New 9.2 withholding entity configuration was completed in production 4/01/2015. Institutions that previously encountered this issue should now be able to select withholding vouchers for payment.

2. Open Item lookup displaying all Business Units when entering an Employee Travel Voucher

When entering a travel voucher for an employee reimbursement and using the search function on the open item, Employee IDs for all business units are returning in the search.

Navigation: Accounts Payable> Vouchers> Add/Update> Regular Entry

Estimated Resolution: A fix to restrict this search by business unit is tentatively planned for Release 4.20 (May 16).

Travel and Expenses

1. Quick-Fill window displays twice

When using Quick-Fill functionality to add lines to an Expense Report, the Quick-Fill window displays twice.

Navigation: Travel and Expenses > Expense Report > Create/Modify

Navigation: Employee Self-Service > Employee T & E Center > Expense Reports > Create

Create Expense Report Save for Later Summary and Submit

Katherine Smith ? Quick Start Populate From GO

*Business Purpose ▼ Destination Location Attachments

*Report Description Reference

Expenses ? Expand All Collapse All Add: My Wallet (0) **Quick-Fill**

Totals (0 Lines) 0.00 USD

*Date	*Expense Type	Description	*Payment Type	*Amount	*Currency
				0.00	USD

Expand All Collapse All Totals (0 Lines) 0.00 USD

Quick-Fill

Enter the date range you want applied to the expenses you will be adding to the report. Then choose the expense types and whether you want to add one instance of the expense type or have an entry of that expense type for each day within the date range.

Date Range

From 04/01/2015 To 04/01/2015

Add Expense Types:

One Day	All Days	Expense Type
☐	☐	2010 FSA Dependent Care
☐	☐	2010 FSA Medical Care
☐	☐	2011 FSA Dependent Care
☐	☐	2011 FSA Medical Care
☐	☐	2012 FSA Dependent Care
☐	☐	2012 FSA Medical Care
☐	☐	2013 FSA Dependent Care
☐	☐	2013 FSA Medical Care
☐	☐	Agency Expense
☐	☐	Emp Air Transportation

OK Cancel

Functional Workaround: Make Expense Type selections in the first Quick-Fill window that displays and click OK. A second window will display. Do not make any selections in the second window, simply click OK. Lines will be added for the Expense Types selected in the first window.

Estimated Resolution: A fix for this issue will be provided by Oracle and an update will be provided as soon as the expected resolution date is determined.

2. Issues applying First or Last Day of Travel per diem deduction for meal lines added to Expense Reports using Quick-Fill

If the First or Last Day of Travel per diem deduction is applied to meal lines added using Quick-Fill, it causes a message to display and per diem calculation to be \$0.00.

Navigation: Travel and Expenses > Expense Report > Create/Modify

Navigation: Employee Self-Service > Employee T&E Center > Expense Reports > Create

*Date	*Expense Type	Description	*Payment Type	*Amount	*Currency
03/25/2015	Emp Dinner	First or Last Day of Travel	Credit Card	15.00	USD

*Billing Type: Internal
**Location: ATLANTA

☒ Default Rate
☐ Non-Reimbursable
☐ No Receipt

*Exchange Rate: 1.00000000
Reimbursement Amt: 15.00 USD

Check the Deduction Flag and click OK.

Per Diem Info

Create Expense Report

Deductions for First or Last Day of Travel

Report ID: NEXT

Please select the expense that occurred on a first or last day of travel.

Per Diem Amount: 20.00 USD

Per Diem Details	Deduction Percentage	Deduction Amount	Calc Code	Deduction Flag
Emp Dinner	25.00			☒

OK Cancel

Message will display and amount on meal line will change to \$0.00.

Message

The deductions taken caused the calculated per diem amount to be zero.

Please review and contact your manager if you believe there is an error.

OK

Functional Workaround: Select the First or Last Day of Travel link a second time.

*Date: 03/25/2015

*Expense Type: Emp Dinner

Description: **First or Last Day of Travel**

*Payment Type: Credit Card

*Amount: 15.00

*Currency: USD

*Billing Type: Internal

**Location: ATLANTA

*Exchange Rate: 1.00000000

Reimbursement Amt: 15.00 USD

Default Rate: ☒ Non-Reimbursable: ☐ No Receipt: ☐

No changes need to be made in the Per Diem Info box, simply click OK and the per diem amount will be corrected.

Per Diem Info

Create Expense Report

Deductions for First or Last Day of Travel

Report ID: NEXT

Please select the expense that occurred on a first or last day of travel.

Per Diem Amount: 20.00 USD

Per Diem Details	Deduction Percentage	Deduction Amount	Calc Code	Deduction Flag
Emp Dinner	25.00			☒

OK Cancel

Estimated Resolution: This is tentatively planned to be included in Release 4.20 (May 16).

3. Lines on Printed Expense Report Not Displaying in the Order Entered Online

The printed expense report is not displaying expense lines in the order that they were entered online.

Navigation: Travel and Expenses > Expense Report > Print

Navigation: Employee Self-Service > Employee T&E Center > Expense Reports > Print

Functional Workaround: Navigate to Travel and Expenses > Expense Report > View or Employee Self-Service > Employee T&E Center > Expense Reports > View. Select Expense Details link  [Expense Details](#) (located in the top right of the View page) and print via your browser. Note that this method of printing will not print the disclaimer statement and signature line information.

Estimated Resolution: A fix to correct the printed expense report is tentatively planned for Release 4.30 (June 6).

BORBATCH

The Daily BORBATC processes that normally run each weekday at 6:00pm did not run as scheduled on Monday, March 30th or Tuesday, March 31st. This process was started manually at 11:30am today, Wednesday, April 1st to catch everything up. ITS will monitor this evening to make sure this batch process runs as scheduled.