

# Resolved 9.2 Go-Live Known Issues

The table below provides updated information of all Resolved 9.2 Go-Live Known Issues. The issues are listed by date. Refer to the “Summary of 9.2 Go-Live Known Issues” document on the GeorgiaFIRST website for information of all Active 9.2 Go-Live Known Issues.

| <b>Accounts Payable</b> |             |   |  |                      |
|-------------------------|-------------|---|--|----------------------|
| <b>Number</b>           | <b>Date</b> | <b>Description</b>  | <b>Estimated Resolution</b>  | <b>Status</b>        |
| AP-1                    | 04.01.15    | Unable to select Withholding Vouchers for Payment                                       | New 9.2 withholding entity configuration was completed in production 4/1/15. | RESOLVED<br>4/01/15  |
| AP-2                    | 04.01.15    | Open Item lookup displaying all Business Units when entering an Employee Travel Voucher | Fix included in Release 4.20 applied to production 05/16/15.                 | RESOLVED<br>05/16/15 |
| AP-3                    | 04.03.15    | Expense EFT Pay Cycles and Prenote Statuses   | Fix included in Release 4.20 applied to production 05/16/15.                 | RESOLVED<br>05/16/15 |
| AP-4                    | 04.03.15    | Receiving Expense Payment Notifications for Old Payments                                | This issue is now resolved.  | RESOLVED<br>4/08/15  |
| AP-5                    | 04.03.15    | EFT Payment Advice Report- Blank for Expense Payments                                   | Fix included in Release 4.10 applied to production 4/18/2015.                | RESOLVED<br>4/18/15  |
| AP-6                    | 4.10.15     | Check Register (APX2001_BOR) is not including Invoice Amounts for Overflow Checks       | Fix included in Release 4.30 on June 13, 2015.                               | RESOLVED<br>06/13/15 |
| AP-7                    | 4.10.15     | AP Vouchers Not Getting Budget Checked in BORBATC Nightly Process                       | The Voucher Budget Check Run control was updated in BORBATC 4/09/2015.       | RESOLVED<br>4/09/15  |
| AP-8                    | 4.10.15     | Use of Multiple Payment Comments Causing Check Print Spacing Issues                     | Fix included in Release 4.20 applied to production 05/16/15.                 | RESOLVED<br>05/16/15 |

| <b>Expenses</b> |             |                                  |  |                      |
|-----------------|-------------|----------------------------------|--|----------------------|
| <b>Number</b>   | <b>Date</b> | <b>Description</b>               | <b>Estimated Resolution</b>  | <b>Status</b>        |
| EX-1            | 04.01.15    | Quick-Fill window displays twice | This is a known Oracle bug. A fix has been provided and is scheduled to be | RESOLVED<br>11/14/15 |

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|            |          |   | included in Release 5.00, scheduled for 11/14/15.  |                      |
| KI9.2-2_EX | 04.01.15 | Issues Applying Travel Per Diem Meal Deduction to Expense Reports Using Quick-fill                                  | This is a known Oracle bug that is currently in Oracle development. A fix has been provided and is scheduled to be included in Release 5.00, scheduled for 11/14/15.           | RESOLVED<br>11/14/15 |
| EX-3       | 04.01.15 | Lines on Printed Expense Report not displaying in the order entered online  | This is a known Oracle bug. A fix has been provided and is scheduled to be included in Release 5.00, scheduled for 11/14/15.   | RESOLVED<br>11/14/15 |
| EX-5       | 4.10.15  | Expense Report Budget Errors and Travel Authorization Hanging Encumbrances  | This should no longer be an issue since all travel authorizations created prior to the 9.2 upgrade should be been fully processed in FY2015.                                   | RESOLVED<br>12/7/15  |
| EX-6       | 4.10.15  | Expense Transactions not Budget Checked in BORBATC Nightly Process  | The Expense Budget Check run control will be updated in BORBATC 4/10/2015.   | RESOLVED<br>4/10/15  |
| EX-8       | 4.23.15  | An error message is received when attempting to approve Travel Authorizations where the travel date is in the past. | ITS has confirmed with Oracle that this is a change from 8.9 to 9.2 and is working as designed. Travel Authorizations should be entered and approved prior to the travel date. | RESOLVED<br>06/23/15 |

## General Ledger/Commitment Control

| Number  | Date     | Description   | Estimated Resolution   | Status               |
|---------|----------|---|--|----------------------|
| GL/KK-1 | 04.01.15 | Budget Overview Page- Not correctly calculating some budgeted amounts | Fix included in Release 4.20 applied to production 05/16/15. | RESOLVED<br>05/16/15 |

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| GL/KK-2  | 04.01.15   | Journals not requiring approval  | Workflow configuration updated. <b>Institutions should make note of any manual approval of journals during this time for audit purposes.</b>   | RESOLVED<br>4/01/15  |
| GL/KK-3  | 04.01.15   | Revenue Budget Progress Report – Runs to a status of Error                           | Fix included in Release 4.10 applied to production 4/18/2015.  | RESOLVED<br>4/18/15  |
| GL/KK-4  | 04.01.15   | Ledger History Report- Omitting Data   | The report has been corrected and migrated to production 4/03/2015.  | RESOLVED<br>4/03/15  |
| GL/KK-5  | 04.01.15   | BOR_GL_LEDGER_BALANCES query   | Fix included in Release 4.30 applied to production 06/13/15.   | RESOLVED<br>06/13/15 |
| GL/KK-6  | 04.01.15   | Budget Activity Report –Slow performance causing other users' sessions to be blocked | The performance issue with this report was related to the use of old 8.9 run controls previously used for the old Budget Progress Report. Once the run control page is updated and saved with the appropriate parameters, this report runs without an issue. | RESOLVED<br>4/02/15  |
| GL/KK-7  | 04.03.15   | Unable to Use the 9.2 Journal Upload Spreadsheet                                     | Users should download and use the latest version of the spreadsheet that is available on the GeorgiaFIRST Financials website.  | RESOLVED<br>06/23/15 |
| GL/KK-8  | 4.10.15    | Fix included in Release 4.30 applied to production 06/13/15.                         | Fix included in Release 4.30 applied to production 06/13/15.   | RESOLVED<br>06/13/15 |
| GL/KK-9  | 4.10.15    | Budget Activity/Grant Budget Activity Reports Not Printing Period 12                 | Fix included in Release 4.20 applied to production 05/16/15.   | RESOLVED<br>05/16/15 |
| GL/KK-10 | 04.20.2015 | Journal Upload error – Budget Definition Not Found                                   | This error is the result of a blank budget date. For journals already uploaded, users can either populate the  | RESOLVED<br>4/20/15  |

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|  |  |  | date manually or delete the journal and re-upload using the new journal spreadsheets posted to the GeorgiaFIRST website. Going forward, all users should use the new journal upload spreadsheet and ensure that the budget date column is populated. |  |
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| <b>Purchasing</b> |             |   |   |                      |
|-------------------|-------------|---|---|----------------------|
| <b>Number</b>     | <b>Date</b> | <b>Description</b>  | <b>Estimated Resolution</b>   | <b>Status</b>        |
| PO-1              | 04.01.15    | PO Dispatch- Not requiring Business Unit  | Fix included in Release 4.10 applied to production 4/18/2015.   | RESOLVED<br>4/18/15  |
| PO-2              | 04.01.15    | PO Dispatch –Dispatching to Email   | Fix included in Release 4.20 applied to production 05/16/15.  | RESOLVED<br>05/16/15 |
| PO-4              | 04.03.15    | Use of Copy From Requisition Option to Create a PO  | Fix included in Release 4.20 applied to production 05/16/15.  | RESOLVED<br>05/16/15 |
| PO-6              | 04.10.15    | ePro Requesters receiving emails “Error and Warning Notification (Process Name: PO_RQSRCD_NOTIFY)”  | A process was run that is not used by BOR. Access to this process has been removed in production and a DBI was applied to clear user Worklists. | RESOLVED<br>4/08/15  |
| PO-7              | 4.10.15     | POs Reverting to Pending Approval after adding PO Comments  | A fix has been provided and is scheduled to be included in Release 5.00, scheduled for 11/14/15.  | RESOLVED<br>11/14/15 |
| PO-8              | 4.23.15     | GFM ePro Requisition error “Data being added conflicts with existing data” when trying to save and submit.  | Fix included in Release 4.30 applied to production 06/13/15.  | RESOLVED<br>06/13/15 |
| PO-10             | 4.23.15     | When attempting to add additional lines after a PO is saved and is in a status of Open, an error is received “First Operand of. Is NULL...” upon attempting to save the PO again. | Fix included in Release 4.40, applied to production 8/15/15.  | RESOLVED<br>08/15/15 |

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| PO-11 | 4.23.15 | ePro Requisitions rerouting for approval when Buyer makes a change even though Buyer has the 'CANCHANGEXXX' role action. (Once budget checked, if a change is made.)  | A fix is scheduled to be included in Release 5.00, scheduled for 11/14/15. | RESOLVED<br>11/14/15 |
| PO-12 | 4.23.15 | ePro Workflow does not always reinitialize for denied requisitions that have been updated.  | A fix is scheduled to be included in Release 5.00, scheduled for 11/14/15. | RESOLVED<br>11/14/15 |
| PO-13 | 4.23.15 | Purchase Orders that were created and dispatched in v8.9, then changed in 9.2, are updating to a Pending Approval status, but in certain cases an e-mail is not sent out and the PO does not appear in the approver's worklist. | This will be resolved in the 5.0 release 11/14/15.                         | RESOLVED<br>11/14/15 |
| PO-14 | 4.23.15 | Cancelled ePro requisitions requiring budget check resulting in a pre-encumbrance being recorded  | A fix included in Release 4.40 applied to production 8/15/15.              | RESOLVED<br>08/15/15 |

## Security

| Number | Date     | Description                                       | Estimated Resolution   | Status               |
|--------|----------|---|--|----------------------|
| Sec-1  | 04.03.15 | Unable to view Roles in Distributed User Profile. | Fix included in Release 4.20 applied to production 05/16/15. | RESOLVED<br>05/16/15 |

## Workflow

| Number     | Date     | Description   | Estimated Resolution   | Status               |
|------------|----------|---|--|----------------------|
| WF-1       | 04.23.15 | Monitor Approvals – Search returning results for all Business Units | Fix included in Release 4.30 applied to production 06/13/15.               | RESOLVED<br>06/13/15 |
| KI9.2-2_WF | 4.23.15  | Worklist Entries remain in Worklist after Approved                  | A fix is scheduled to be included in Release 5.00, scheduled for 11/14/15. | RESOLVED<br>11/14/15 |

## Other

| Number             | Date     | Description  | Estimated Resolution                              | Status              |
|--------------------|----------|--|---|---------------------|
| Other-1<br>BORBATC | 04.01.15 | Daily BORBATC process did not run as scheduled on Monday 3/30/15 or Tuesday 3/31/15. | ITS started process manually at 11:30am on 4/1/15 | RESOLVED<br>4/01/15 |