

# Workstation and Browser Requirements and Configuration PeopleSoft 8.9 with PeopleTools 8.52

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## Introduction

To access GeorgiaFIRST PeopleSoft Financials version 8.9 with the new PeopleTools version 8.52, most workstations will only need a compatible operating system and browser as shown in the Oracle Certifications section. In addition, the Browser Configuration section will explain how to handle POP-UP blockers and how to Set Up a Trusted Site.

You may also want to refer to the **Browser Compatibility Guide** for troubleshooting specific browser related behaviors.

# Oracle Certifications

## Internet Explorer

### Internet Explorer

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\* Product: PeopleSoft PeopleTools \* Release: 8.52 Platform: Any

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**Certification Results**

[Back](#) PeopleSoft PeopleTools 8.52 has certifications with the following releases of Internet Explorer. Choose a release from the table below to view certification details.

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# Google Chrome

## Google Chrome

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# Firefox

## FIREFOX

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# Safari

## Safari

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## Certification Results

➤ Back PeopleSoft PeopleTools 8.52 has certifications with the following releases of Safari. Choose a release from the table below to view certification details.

**View** ▼

Certified With	Number of Releases / Versions
Application Servers (2 Items)	
Databases (8 Items)	
Desktop Applications, Browsers a...	
Firefox	2 Releases
Google Chrome	1 Release
IBM DB2 Client	2 Releases
IBM DB2 Connect	2 Releases
IBM Informix Client SDK	2 Releases
Internet Explorer	4 Releases
Microsoft Excel	2 Releases
Microsoft SQL Server Client	2 Releases
Microsoft Word	2 Releases
Oracle Database Client	6 Releases
Safari	5 Releases
Sybase Open Client	3 Releases
Enterprise Applications (9 Items)	
Hardware (1 Item)	
Management and Development T...	
Middleware (9 Items)	
Operating Systems (13 Items)	
Other (1 Item)	

**View** ▼

Certified Product	Certification Status	Support Information
▼ Safari 6		
Apple Mac OS X (Intel) (64-bit) 10.8	Certified	Support information not available
Apple Mac OS X (Intel) (64-bit) 10.7	Certified	Support information not available
Apple iOS 6	Planned	Support information not available
▼ Safari 5		
Apple Mac OS X (Intel) (32-bit) 10.5	Certified	Support information not available
Apple Mac OS X (Intel) (64-bit) 10.7	Certified	Support information not available
Apple Mac OS X (Intel) (64-bit) 10.6	Certified	Support information not available
Apple iOS 5	Certified	Support information not available
▼ Safari 4.3.3		
Apple iOS 4.3	Certified	Support information not available
▼ Safari 4		
Apple Mac OS X (Intel) (32-bit) 10.5	Certified	Support information not available
Apple Mac OS X (Intel) (64-bit) 10.6	Certified	Support information not available
Apple Mac OS X (PowerPC) 10.4	Certified	Support information not available
▼ Safari 3		
Apple Mac OS X (Intel) (32-bit) 10.5	Certified	Support information not available
Apple Mac OS X (PowerPC) 10.4	Certified	Support information not available

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# Microsoft Excel

**MICROSOFT EXCEL**

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▼ Certification Results

▶ [Back](#) PeopleSoft PeopleTools 8.52 has certifications with the following releases of Microsoft Excel. Choose a release from the table below to view certification details.

View	Certified Product	Certification Status	Support Information																																																																																																											
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## Browser Configuration

### POP-UP Blocker Causing Incorrect or No Page Results

If you are not getting the anticipated results on a page, you may have a Pop-up Blocker feature turned on, which is preventing a form or report from appearing. You may encounter the Pop-up blocker in PeopleSoft.

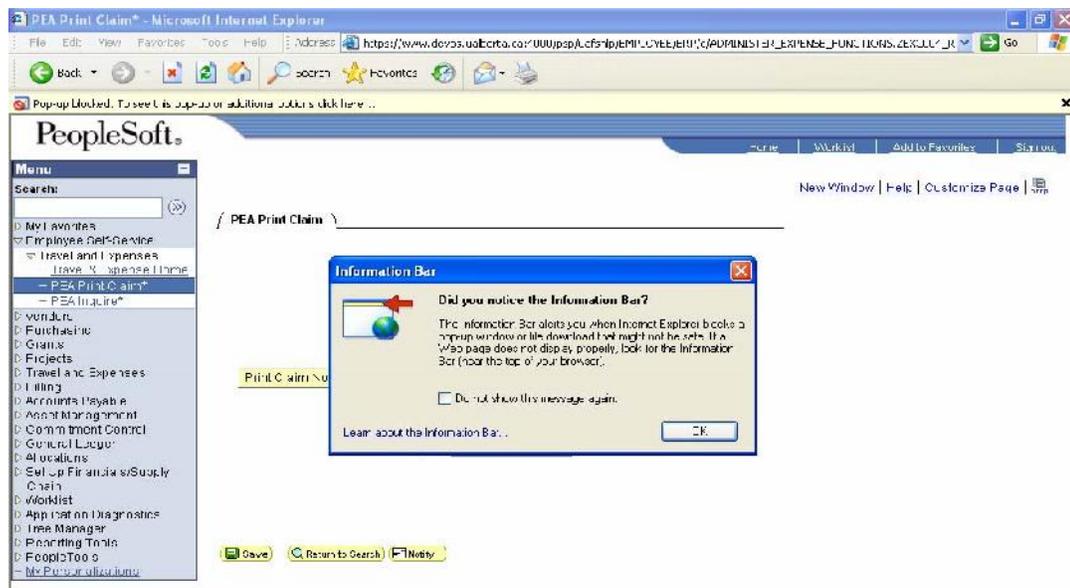
#### What is a Pop-up Blocker?

Many Internet websites produce advertisements that “Pop-up” on your screen. These advertisements, at times, may display in large quantities and can contain inappropriate content. In an attempt to manage Pop-ups better, your computer may be configured with a Pop-up Blocker. This Pop-up Blocker feature works very well in blocking Internet advertisements, but also blocks the PEA Claim and various other documents that you are attempting to view or print.

Two examples of common Pop-up Blockers and directions on how to disable them within PeopleSoft and make printing possible are discussed in the next sections.

#### Disabling the Blocker for the Current Pop-up

1. The following is the first message that appears.



Click on **OK**.

2. A message appears directly below the toolbar that states:
  - **Pop-up blocked. To see this pop-up or any additional options click here....**

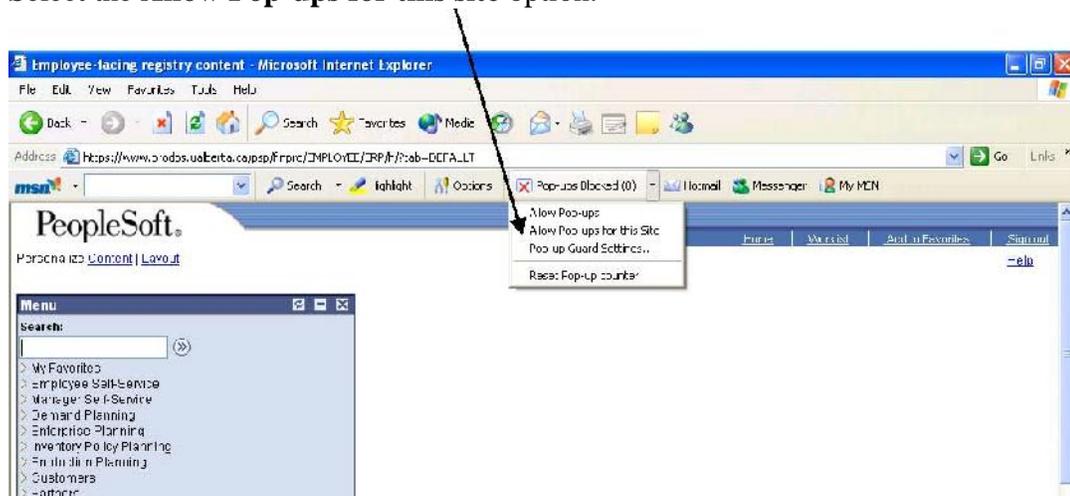
3. Right-click with your cursor over the message line. A list of options appears.
4. Select **Temporarily Allow Pop-ups**.

All pop-ups will be allowed during the current PeopleSoft session, but the Pop-up Blocker will be reinstated for future sessions.

### *Disabling the Blocker for the PeopleSoft Site*

The Pop-up Blocker can be disabled permanently this site by following the steps below.

1. Select the **Allow Pop-ups for this site** option.



From now on, the Pop-up Blocker will continue to block pop-ups from all other sites except for this one. The form will now successfully appear on the screen and can be printed.

**Note:** This is an example of the 'MSN' Tool Bar Popup Blocker. Other 3<sup>rd</sup> party toolbars have similar options.

### *Blocking Pop-ups on Various Browsers*

NOTE: Third party tool bars and Add-ons may also contain pop-up blocker functionality that would need to be configured separately.

### **Internet Explorer**

1. Select **Tools**  $\emptyset$  **Pop-up Blocker**  $\emptyset$  **Pop-up Blocker Settings**.

Copy and paste the URL from your PeopleSoft site into the space provided or add **\*.usg.edu** to the Allowed Sites list.



## Firefox

1. Go to the **Tools** menu.
2. Select **Options**.
3. Select the Content tab.
4. Click the **Block Popup Windows** check box OFF. Or, select the Exceptions button and copy and paste the URL from your PeopleSoft site into the space provided or add **\*.usg.edu** to the Allowed Sites list.
5. Select **Close** then **OK**.

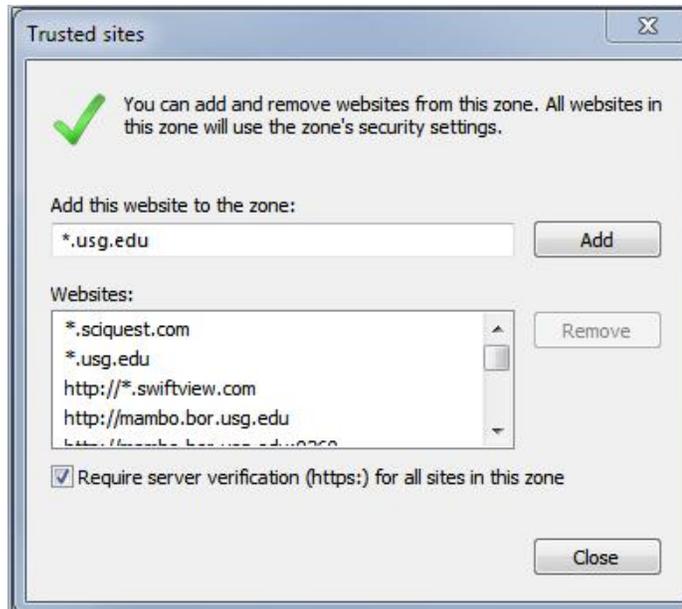
## Safari

1. Go to the **Safari** menu.
2. Click the **Block Pop-up Windows** check box OFF.

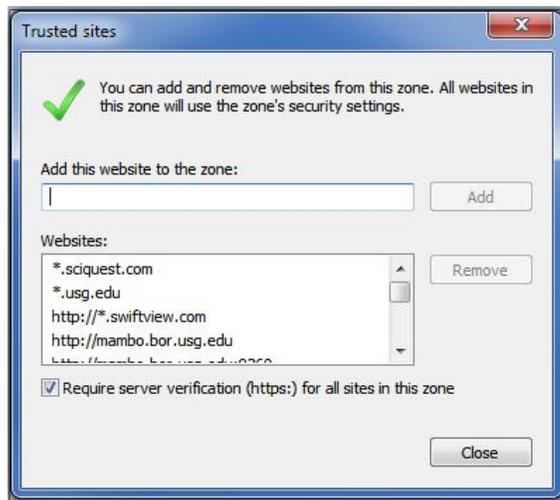
## Setting Up a Trusted Site in Internet Explorer

Follow these steps to add your PeopleSoft Financials web site to the list of trusted sites in Internet Explorer.

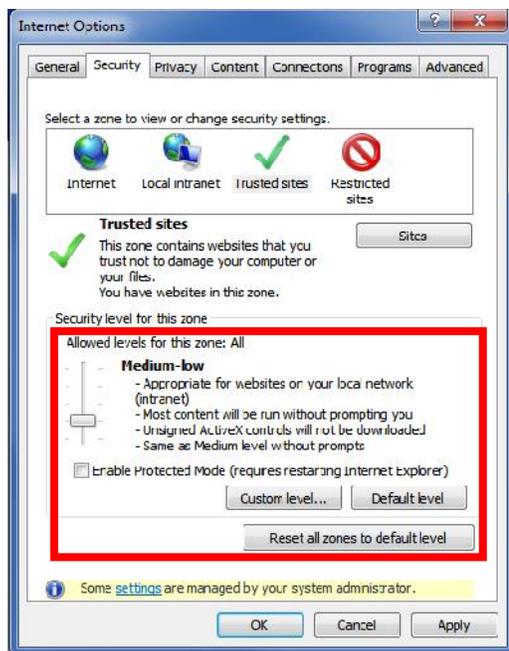
1. Select **Tools**  $\emptyset$  **Internet Options**.
2. Click on the **Security** tab.
3. Click on the **Trusted Sites** icon.
4. Click on **Sites**. The **Trusted sites** dialog box appears.



5. Enter the **PeopleSoft Financials web address** in the **Add this site to the zone** field. Or, to add include all USG sites to the trusted list, simply add \*.usg.edu.
6. Click on **Add**.
7. Verify that the web address you entered in Step 5 is now in the Web sites list, as shown below.



8. Click on **OK**. This brings you back to the **Trusted sites** dialog box.
9. Now that you have added your web site to the Trusted Sites list and verified that only sites you trust are listed in Step 7, you should set the Trusted Sites security level to the **Medium-Low** default level.



10. Click on **OK**.
11. Restart Internet Explorer.