

# Workstation and Browser Requirements PeopleSoft 9.2 with PeopleTools 8.53

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## Introduction

To access GeorgiaFIRST PeopleSoft Financials version 9.2 with the new PeopleTools version 8.523 most workstations will only need a compatible operating system and browser as shown in the Oracle Certifications section. In addition, the Browser Configuration section will explain how to handle POP-UP blockers and how to Set Up a Trusted Site.

Refer to the **Browser Compatibility Guide** for troubleshooting specific browser related behaviors.

# Oracle Certifications

Certification Results	
Displaying PeopleSoft PeopleTools 8.53 Certifications. <a href="#">View Certification Notes</a> <span style="float: right;">Group by <input type="text" value="Product Category"/></span>	
View <input type="text" value=""/> <a href="#">Share Link</a>	
Certified With	Number of Releases / Versions
<b>Operating Systems (12 Items)</b>	
Apple Mac OS X (Intel) (32-bit)	1 Version (10.5)
Apple Mac OS X (Intel) (64-bit)	4 Versions (10.9, 10.8, 10.7, 10.6)
Apple iOS	4 Versions (8.0, 7, 6, 5)
HP-UX Itanium	1 Version (11.31)
IBM AIX on POWER Systems (64-bit)	2 Versions (7.1, 6.1)
IBM z/OS on System z	3 Versions (2.1, 1.13, 1.12)
IBM: Linux on System z	3 Versions (SLES 11, Red Hat Enterprise Linux 6, Red Hat Enterprise Linux 5)
Linux x86-64	5 Versions (SLES 11, Red Hat Enterprise Linux 6, Red Hat Enterprise Linux 5, Oracle Linux 6, Oracle Linux 5)
Microsoft Windows (32-bit)	1 Version (7)
Microsoft Windows x64 (64-bit)	7 Versions (8.1, 8, 7, 2012 R2, 2012, 2008 R2, 2008)
Oracle Solaris on SPARC (64-bit)	2 Versions (11, 10)
Oracle Solaris on x86-64 (64-bit)	2 Versions (11, 10)
<b>Application Servers (2 Items)</b>	
<b>Databases (7 Items)</b>	
<b>Desktop Applications, Browsers and Clients (12 Items)</b>	
Apple Safari	3 Releases (7, 6, 5)
Google Chrome	1 Release (24)
IBM DB2 Client	4 Releases (10.5, 10.1, 9.7, 9.5)
IBM DB2 Connect	4 Releases (10.5, 10.1, 9.7, 9.5)
IBM Informix Client SDK	2 Releases (3.70, 3.50)
Microsoft Excel	3 Releases (2013, 2010, 2007)
Microsoft Internet Explorer	4 Releases (11, 10, 9, 8)
Microsoft SQL Server Client	3 Releases (2014, 2012, 2008)
Microsoft Word	3 Releases (2013, 2010, 2007)
Mozilla Firefox	1 Release (17)
Oracle Database Client	6 Releases (12.1.0.2.0, 12.1.0.1.0, 11.2.0.4.0, 11.2.0.3.0, 11.1.0.7.0, 10.2.0.5.0)
Sybase Open Client	2 Releases (15.7, 15.5)

## Internet Explorer

Certified Product	Certification Status
<b>Microsoft Internet Explorer 11</b>	
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 2012 R2	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 8.1	 Certified
Microsoft Windows x64 (64-bit) 2008 R2	 Certified
<b>Microsoft Internet Explorer 10</b>	
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 2012	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 8	 Certified
Microsoft Windows x64 (64-bit) 2008 R2	 Certified
<b>Microsoft Internet Explorer 9</b>	
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 2008 R2	 Certified
<b>Microsoft Internet Explorer 8</b>	
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 2008 R2	 Certified

## Google Chrome

Certified Product	Certification Status
▽ <b>Google Chrome 24</b>	
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 8	 Certified

## Mozilla Firefox

Certified Product	Certification Status
▽ <b>Mozilla Firefox 17</b>	
Apple Mac OS X (Intel) (64-bit) 10.7	 Certified
Apple Mac OS X (Intel) (64-bit) 10.6	 Certified
Linux x86 Oracle Linux 5	 Certified
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 8	 Certified

## Apple Safari

Certified Product	Certification Status
▽ <b>Apple Safari 7</b>	
Apple Mac OS X (Intel) (64-bit) 10.9	 Certified
▽ <b>Apple Safari 6</b>	
Apple Mac OS X (Intel) (64-bit) 10.8	 Certified
Apple Mac OS X (Intel) (64-bit) 10.7	 Certified
▽ <b>Apple Safari 5</b>	
Apple Mac OS X (Intel) (64-bit) 10.7	 Certified
Apple Mac OS X (Intel) (64-bit) 10.6	 Certified

## Microsoft Excel

Certified Product	Certification Status
<b>Microsoft Excel 2013</b>	
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 2012	 Certified
Microsoft Windows x64 (64-bit) 2012 R2	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 8	 Certified
Microsoft Windows x64 (64-bit) 8.1	 Certified
Microsoft Windows x64 (64-bit) 2008 R2	 Certified
<b>Microsoft Excel 2010</b>	
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 2012	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 8	 Certified
Microsoft Windows x64 (64-bit) 2008	 Certified
Microsoft Windows x64 (64-bit) 2008 R2	 Certified
<b>Microsoft Excel 2007</b>	
Microsoft Windows (32-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 2012	 Certified
Microsoft Windows x64 (64-bit) 7	 Certified
Microsoft Windows x64 (64-bit) 8	 Certified
Microsoft Windows x64 (64-bit) 2008	 Certified
Microsoft Windows x64 (64-bit) 2008 R2	 Certified

## Browser Configuration

### POP-UP Blocker Causing Incorrect or No Page Results

If you are not getting the anticipated results on a page, you may have a Pop-up Blocker feature turned on, which is preventing a form or report from appearing. You may encounter the Pop-up blocker in PeopleSoft.

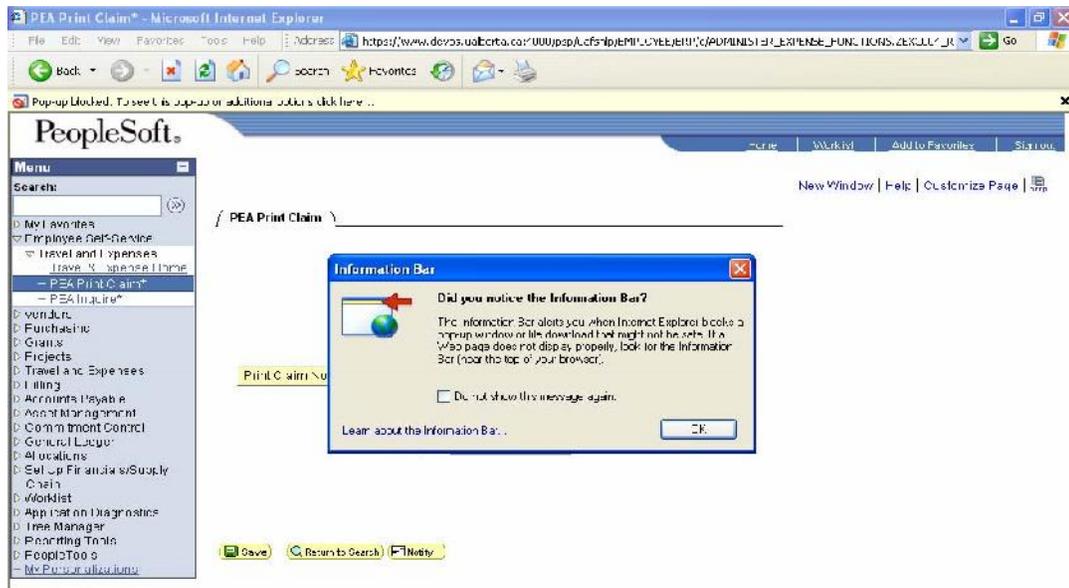
#### What is a Pop-up Blocker?

Many Internet websites produce advertisements that “Pop-up” on your screen. These advertisements, at times, may display in large quantities and can contain inappropriate content. In an attempt to manage Pop-ups better, your computer may be configured with a Pop-up Blocker. This Pop-up Blocker feature works very well in blocking Internet advertisements, but also blocks the PEA Claim and various other documents that you are attempting to view or print.

Two examples of common Pop-up Blockers and directions on how to disable them within PeopleSoft and make printing possible are discussed in the next sections.

#### Disabling the Blocker for the Current Pop-up

1. The following is the first message that appears.



Click on **OK**.

2. A message appears directly below the toolbar that states:
  - **Pop-up blocked. To see this pop-up or any additional options click here....**

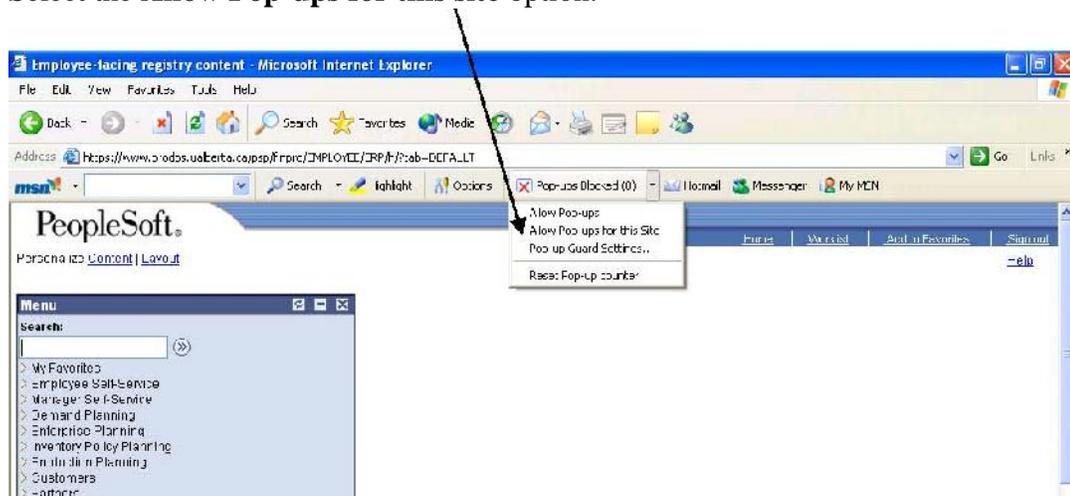
3. Right-click with your cursor over the message line. A list of options appears.
4. Select **Temporarily Allow Pop-ups**.

All pop-ups will be allowed during the current PeopleSoft session, but the Pop-up Blocker will be reinstated for future sessions.

### *Disabling the Blocker for the PeopleSoft Site*

The Pop-up Blocker can be disabled permanently this site by following the steps below.

1. Select the **Allow Pop-ups for this site** option.



From now on, the Pop-up Blocker will continue to block pop-ups from all other sites except for this one. The form will now successfully appear on the screen and can be printed.

**Note:** This is an example of the 'MSN' Tool Bar Popup Blocker. Other 3<sup>rd</sup> party toolbars have similar options.

### *Blocking Pop-ups on Various Browsers*

NOTE: Third party tool bars and Add-ons may also contain pop-up blocker functionality that would need to be configured separately.

### **Internet Explorer**

1. Select **Tools**  $\emptyset$  **Pop-up Blocker**  $\emptyset$  **Pop-up Blocker Settings**.

Copy and paste the URL from your PeopleSoft site into the space provided or add **\*.usg.edu** to the Allowed Sites list.



## Firefox

1. Go to the **Tools** menu.
2. Select **Options**.
3. Select the Content tab.
4. Click the **Block Popup Windows** check box OFF. Or, select the Exceptions button and copy and paste the URL from your PeopleSoft site into the space provided or add **\*.usg.edu** to the Allowed Sites list.
5. Select **Close** then **OK**.

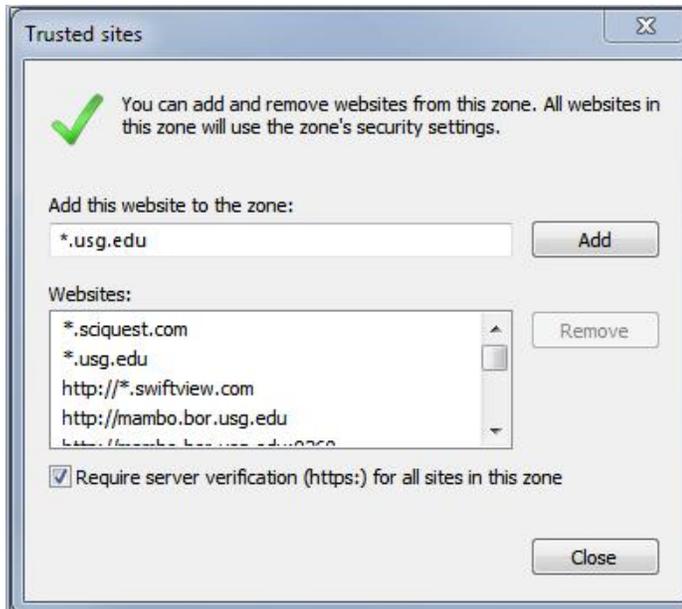
## Safari

1. Go to the **Safari** menu.
2. Click the **Block Pop-up Windows** check box OFF.

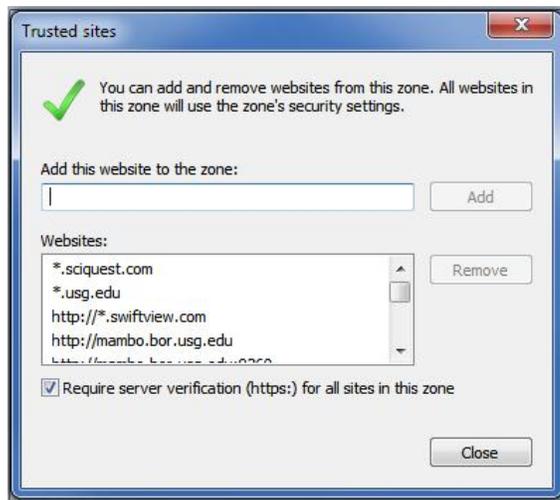
## Setting Up a Trusted Site in Internet Explorer

Follow these steps to add your PeopleSoft Financials web site to the list of trusted sites in Internet Explorer.

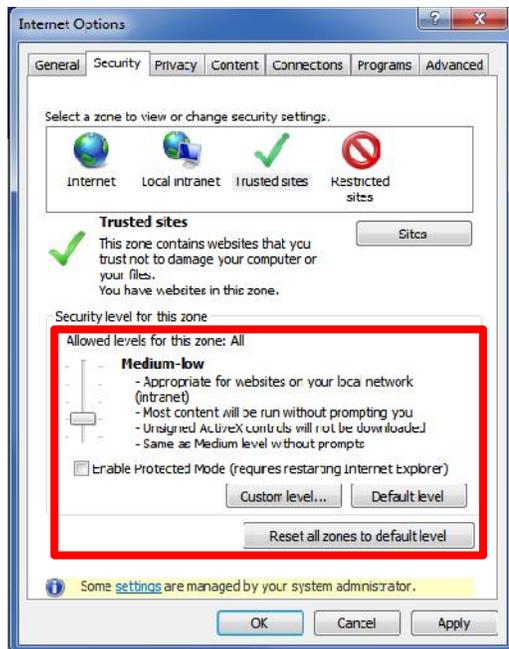
1. Select **Tools**  $\emptyset$  **Internet Options**.
2. Click on the **Security** tab.
3. Click on the **Trusted Sites** icon.
4. Click on **Sites**. The **Trusted sites** dialog box appears.



5. Enter the **PeopleSoft Financials web address** in the **Add this site to the zone** field. Or, to add include all USG sites to the trusted list, simply add \*.usg.edu.
6. Click on **Add**.
7. Verify that the web address you entered in Step 5 is now in the Web sites list, as shown below.



8. Click on **OK**. This brings you back to the **Trusted sites** dialog box.
9. Now that you have added your web site to the Trusted Sites list and verified that only sites you trust are listed in Step 7, you should set the Trusted Sites security level to the **Medium-Low** default level.



10. Click on **OK**.
11. Restart Internet Explorer.