

PeopleSoft Financials Production Support Update for 07/13/2009

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For More Information:
Visit the PSFIN web site at: http://www.usg.edu/gafirst-fin/



<p>To:</p>	<p>Campus Coordinators, Technical Representatives, Campus Upgrade Representatives, and All Financials Users</p>
<p>Subject:</p>	<p>Reminder: Emergency Communication Service (ECS)</p>
<p>Message:</p>	<p>As many of you are aware, there was a power event at the UGA Boyd Data center on Friday, June 5, 2009 that caused an interruption to the GeorgiaFIRST Financials databases for some institutions. Communicating this information to the affected institutions was complicated by the fact that the LISTSERV server was also down, so announcements sent to the usual PSFIN listservs were not delivered until after the power was restored.</p> <p>Many of you are already aware of, and participate in, the Emergency Communication Service (ECS), which notifies participants of such events immediately via cell phone, pager, and/or other personal data device 24 hours a day, 7 days a week. If you would like to be included in this service, which is optional but encouraged, please see the details below.</p> <p>OIIT has an Emergency Communication Service (ECS) to notify key GeorgiaFIRST Financials staff or contact persons should there be an unexpected event that results in a major or extended loss of access or service provided through the GeorgiaFIRST Financial PeopleSoft application or database.</p> <p>In such an event, OIIT will deliver one-time, one-way announcements (such as a short text message) targeted for wireless, mobile communication devices (cell phones, pagers, etc), any time, 24 hours a day seven days a week. Then, OIIT will provide ongoing status updates through the following self-service options:</p> <ul style="list-style-type: none"> • A telephone-based service information message through the OIIT Helpdesk call center (706-583-2001 or 1-888-875-3697, toll free within Georgia). • The web-based USG Services Status site: http://status.usg.edu. • Real simple syndication (RSS) feeds (see http://status.usg.edu for more RSS information) <p>The Emergency Communication Service augments, rather than replaces, other existing functional or technical e-mail communication provided through Listserv-managed mailing lists used by OIIT. The service is designed for key GeorgiaFIRST Financials staff or contact persons that must know about such events, and then can post and share information at their institution about the status of GeorgiaFIRST Financials including information for self-service users.</p> <p>OIIT encourages each institution to have at least one or two GeorgiaFIRST</p>



	Financials representatives subscribed to this service. To participate, contact the OIIT HELPDESK (http://www.usg.edu/customer_services , or helpdesk@usg.edu).
Action Required:	Contact the OIIT HELPDESK to subscribe to the ECS if you have not done so already.
Deadline:	N/A
Respond To:	David.Disney@usg.edu if you have questions.
For More Information:	Visit the PSFIN web site at: http://www.usg.edu/gafirst-fin/

To:	Campus Coordinators, Technical Representatives, Campus Upgrade Representatives, Certified Trainers, and All Financials Users
Subject:	Reminder: Query Training Availability
Message:	<p>Updated: The Query training classes scheduled for July 14th and 15th have been cancelled.</p> <p>Query training has been scheduled as classroom sessions at OIIT in Athens on a regular basis through the end of the calendar year. Each class lasts one day, from 9:00 AM to 5:00 PM, and is designed for a maximum of 16 attendees so that each participant can have their own workstation.</p> <p>Four training classes will be offered in two different areas:</p> <ol style="list-style-type: none"> Two courses cover the web query portion of your PSFIN database. <ul style="list-style-type: none"> Using Web Query in PeopleSoft Financials v8.9 for Beginning Users Using Web Query in PeopleSoft Financials v8.9 for Advanced Users Two courses involve the use of the PeopleSoft Query Tool, which requires an additional installation on your workstation. Please see the Release of Query Tool for GeorgiaFIRST Financials V8 announcement, posted on November 14, 2008, for more information. <ul style="list-style-type: none"> Using the PeopleSoft Query Tool with PeopleSoft Financials v8.9 for Beginning Users Using the PeopleSoft Query Tool with PeopleSoft Financials v8.9 for Advanced Users <p>For complete information, schedules, and registration for these Query classes, please go to the Query Training page in the Training section of the GeorgiaFIRST Financials web site: http://www.usg.edu/gafirst-fin/training/query_training.phtml.</p> <p>Detailed information on these new Query training classes is also available in the Query Training Availability announcement posted on March 18, 2009 on the GeorgiaFIRST Financials web site at: http://www.usg.edu/gafirst-fin/announcements/.</p>
Action Required:	N/A
Deadline:	As noted above
Respond To:	Teresa.Piazza@usg.edu if you have questions.



**For More
Information:**

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To:	Campus Coordinators, Technical Representatives, Campus Upgrade Representatives, and All Financials Users
Subject:	Updated: Web Conferences
Message:	<p>A Web Conference has been scheduled for Thursday, July 9, 2009, 3:00 to 4:00 p.m. This Web Conference will include updates on Production Support and Consolidation.</p> <p>Future Web Conferences have been scheduled for the following dates:</p> <ul style="list-style-type: none"> • Thursday, July 16, 2009, 3:00 to 4:00 p.m. • TBD <p>Save these dates for upcoming Web Conferences. Future General Update Web Conferences will be scheduled on a regular basis. Special Topic presentations will be scheduled on an as needed basis.</p> <p>These presentations will be conducted in a live web conference format using Wimba Classroom. You may participate from your institution through a computer connected to the Internet. If more than one person from your institution will be participating, then we ask that you arrange to meet together in one place and only use one computer to connect to the presentations. You can also use a projector to facilitate larger groups.</p>
Action Required:	<ul style="list-style-type: none"> • Before the presentations, test the computer you will be using to be sure you can enter the Wimba Classroom. <ul style="list-style-type: none"> • The Horizon Wimba Setup Wizard is located at: http://208.185.32.175/wizard/launcher.cgi?wc=hmqt. • Participate in these presentations as noted above. <ul style="list-style-type: none"> • Go to http://gbor.wimba.com/. • Click on Participant Login. • When prompted, enter the following information: <ul style="list-style-type: none"> • Room ID: PSFIN_IR (all upper case) • Name: institution_firstname (example: usg_mary)
Deadline:	As noted above
Respond To:	Michael.Casuccio@usg.edu if you have questions.
For More Information:	Visit the PSFIN web site at: http://www.usg.edu/gafirst-fin/

To:	Campus Coordinators, Technical Representatives, Campus Upgrade Representatives, and All Financials Users
Subject:	Updated: Release Schedule
Message:	<p>Updated: Interim Release 1.10B was applied to all Production databases on July 11, 2009. A complete detailed list of items included is provided in the Release Notes, located at: http://www.usg.edu/gafirst-fin/release_info/.</p> <p>NEW: Release 1.11 will be applied to all Production databases in the near future. You will be notified when this upgrade will occur. Items to be included in this release include several new queries to assist you with your Budget to Actuals reporting.</p>
Action Required:	N/A
Deadline:	As noted above
Respond To:	Michael.Barnwell@usg.edu if you have questions.
For More Information:	Visit the PSFIN web site at: http://www.usg.edu/gafirst-fin/



To:	Campus Coordinators, Technical Representatives, Campus Upgrade Representatives, and All Financials Users
Subject:	<i>Updated: Known Issues and Announcements Posted on the GeorgiaFIRST Financials Web Site</i>
Message:	<ul style="list-style-type: none"> • All Known Issues are being posted to the GeorgiaFIRST Financials web site at http://www.usg.edu/gafirst-fin/known_issues/. The following Known Issues have been posted since the last update: <ul style="list-style-type: none"> • KI8063 – AM Accounting Dates for Manually Added Assets • KI8062 – GL Journal Not Created in Year End Payroll Processes • KI8061 – GL Correction to Year End Payroll Accrual Process • All Announcements are being posted to the GeorgiaFIRST Financials web site at http://www.usg.edu/gafirst-fin/announcements/. The following Announcements have been posted since the last update: <ul style="list-style-type: none"> • BORBATCH Processing in Individual Databases • Updated Voucher & Journal Load Spreadsheets for Consolidation • GL Updated Continuous Audit Process Available • Web Based Query Issues • Querying Banner Records from PeopleSoft Financials • FY2009 Transaction Processing Reminders • FY2009 Expenses Transaction Processing Reminders • New Standardized Accounts for Expenses Module - UPDATED • Run Control Reminders for Consolidated Financials System • GL/KK Grant Budget Progress Reports Corrected • Pay Cycle Cutover to Consolidated Financials System • GL Updated Continuous Audit Processes Available • Production Support Update for 06/29/09
Action Required:	All institutions should review these pages regularly to become aware of the current Known Issues and Announcements.
Deadline:	N/A
Respond To:	Michael.Casuccio@usg.edu if you have questions.

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To:	Campus Coordinators, Campus Upgrade Representatives, Technical Representatives, and Certified Trainers
Subject:	Updated: GeorgiaFIRST Financials Web Site Updates
Message:	<p>The following items have been added to or updated on the GeorgiaFIRST Financials web site:</p> <ol style="list-style-type: none"> 1. Production Support Status page: http://www.usg.edu/gafirst-fin/weekly_update/ <ul style="list-style-type: none"> • This page is updated weekly to provide summary information on PSFIN major issues and Production Support requests. 2. Releases page: http://www.usg.edu/gafirst-fin/release_info/ <ul style="list-style-type: none"> • The Release Notes and supporting documentation for Release 1.10B were posted. 3. Documentation page: <ul style="list-style-type: none"> • Chart of Accounts Section <ul style="list-style-type: none"> • The following new document has been posted: <ul style="list-style-type: none"> • Chart of Accounts – July 1, 2009 (Excel) • The following document has been deleted: <ul style="list-style-type: none"> • New Standardized Accounts for the Expenses Module (Excel) • Reference Documents Section <ul style="list-style-type: none"> • The following new documents have been posted: <ul style="list-style-type: none"> • Workstation Installation Guide (PDF) • Spreadsheet Load for Consolidation (ZIP)
Action Required:	Review the new/updated items and use them in your PSFIN tasks as needed.
Deadline:	N/A
Respond To:	Michael.Casuccio@usg.edu if you have questions.
For More Information:	<ul style="list-style-type: none"> • Visit the PSFIN web site at: http://www.usg.edu/gafirst-fin/



To:	Campus Coordinators
Subject:	Reminder: Archived V8 Web Conferences
Message:	All V8 Web Conferences presented via Wimba Classroom have been archived and are available for viewing.
Archived V8 Web Conferences:	<ul style="list-style-type: none"> • All Sessions held during PSFIN conversion from V7.5 to V8.9 • All Sessions held after Group 1 and Group 2 Go-Live! • All 2008 PeopleSoft 8.9 Production Issues Updates • All January through June 2009 PeopleSoft 8.9 Production Support, Encumbrance Reporting, Surplus Analysis Walkthrough and Reporting, Year End Wimba Training, and Financials Consolidation Project Presentations • 2009-07-02 Production Support Update • 2009-07-09 Production Support Update
Action Required:	<ul style="list-style-type: none"> • Before viewing the presentations, test the computer you will be using to be sure you can enter the Wimba Classroom. <ul style="list-style-type: none"> • The Horizon Wimba Setup Wizard is located at: http://208.185.32.175/wizard/launcher.cgi?wc=hmqt. • Review the presentations as follows: <ul style="list-style-type: none"> • Go to: http://gbor.wimba.com/. • Click on Participant Login. • When prompted, enter the following information: <ul style="list-style-type: none"> • Room ID: PSFIN_IR (all upper case) • Name: first name_last name • Click on the Archives tab. • Select the appropriate presentation to review. • The PowerPoint presentation files are posted to the GAFIRST-FS-REPS listserv.
Deadline:	N/A
Respond To:	Michael.Casuccio@usg.edu if you have questions.
For More Information:	<ul style="list-style-type: none"> • Visit the PSFIN web site at: http://www.usg.edu/gafirst-fin/