

GeorgiaFIRST Financials V8

Announcement

POSTED: September 1, 2010

SUBJECT: Using Positive Payment Training Wimba Archive Posted

PURPOSE: To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 that the Wimba Archive and training materials from the **Using Positive Payment** Wimba Training Session have been posted to the GeorgiaFIRST Financials web site.

FUNCTIONAL IMPACT: The Wimba Archive and training materials from the **Using Positive Payment** Wimba Training Session held on August 31, 2010 have been posted to the **GeorgiaFIRST Training Archives** page on the GeorgiaFIRST Financials web site at: <http://www.usg.edu/gafirst-fin/training/archives/>.

SUPPORTING DOCUMENTATION: N/A

MORE INFORMATION and SUPPORT: For a production down, business interrupting (emergency) situation, call the **ITS HELPDESK** immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For anything else, contact the **ITS HELPDESK** at http://www.usg.edu/customer_services (self-service support request requires a user ID and password, contact the **ITS HELPDESK** to obtain self-service login credentials) or e-mail helpdesk@usg.edu.

ADDITIONAL RESOURCES: For more information about ITS maintenance schedules or Service Level Guidelines, please visit <http://www.usg.edu/oijt/policies>.