

GeorgiaFIRST Financials V8

Announcement

POSTED: April 12, 2010

SUBJECT: Troubleshooting Expenses Training Wimba Archive Posted

PURPOSE: To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 that the Wimba Archive and training materials from the **Troubleshooting Expenses** Wimba Training Session have been posted to the GeorgiaFIRST Financials web site.

FUNCTIONAL IMPACT: The Wimba Archive and training materials from the **Troubleshooting Expenses** Wimba Training Session held on April 6, 2010 have been posted to the **GeorgiaFIRST Training Archives** page on the GeorgiaFIRST Financials web site at: <http://www.usg.edu/gafirst-fin/training/archives/>.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.)