

SUBJECT: New Asset Management Online Training Course Available

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ANNOUNCEMENT

A new online Asset Management (AM) training course has been developed and is now available in GeorgiaVIEW Vista. This new course is the fourth course in the Asset Management series and is titled "AM Course 4: Working with Existing Assets". This course concentrates on updating and adjusting existing assets, as well as completing asset depreciation and asset retirement.

For detailed information on course content and how to enroll in this course, please go to the **Online Georgia***FIRST* **Training** page on the Georgia*FIRST* Financials website at: <u>http://www.usg.edu/gafirst-fin/training/online/</u>.

We will notify you via listserv of additional Georgia*FIRST* online training courses as they are developed and added into GeorgiaVIEW Vista.

SUPPORTING DOCUMENTATION

N/A

MORE INFORMATION AND SUPPORT

For a production down, business interrupting (emergency) situation, call the ITS Helpdesk immediately at 706-582-2001 or 1-888-875-3697 (toll-free within Georgia). For anything else, contact the ITS Helpdesk at http://www.usg.edu/customer_services (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email helpdesk@usg.edu/customer_services (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email http://www.usg.edu/customer_services (self-service support requests requires a User ID and Password; contact the ITS Helpdesk to obtain self-service login credentials), or email helpdesk@usg.edu.

ADDITIONAL RESOURCES

For information about ITS maintenance schedules or Service Level Guidelines, please visit <u>http://www.usg.edu/oiit/policies</u>.

