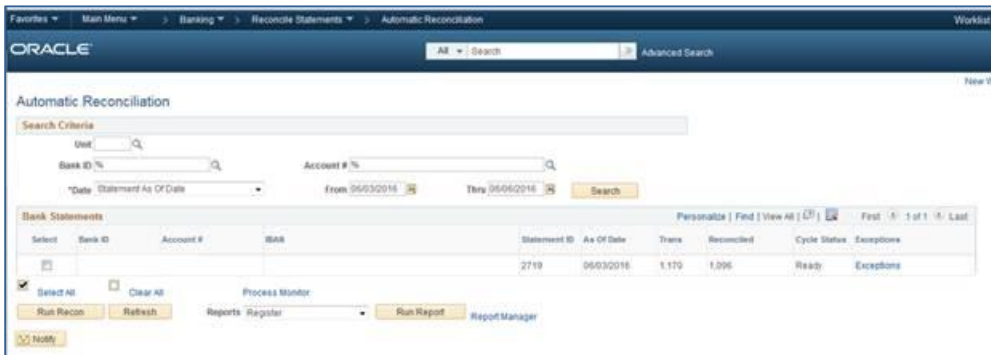


# Known Issue: KI9.2-43\_AP Bank Statement Register Report (FSX3000) Receiving Error Message


**POSTED:** August 5, 2016

**STATUS:** Active

When users run the Bank Statement Register Report (FSX3000) via the Automatic Reconciliation page, the following error message is produced:



The screenshot shows the Oracle Automatic Reconciliation page. The search criteria section includes fields for Unit, Bank ID %, Account # %, Date Statement As Of Date (From 06/03/2016, Thru 06/06/2016), and a Search button. Below the search criteria is a table of Bank Statements with columns: Select, Bank ID, Account #, IBAN, Statement ID, As Of Date, Trans, Reconciled, Cycle Status, and Exceptions. A single row is visible with Statement ID 2719, As Of Date 06/03/2016, Trans 1,170, Reconciled 1,096, Cycle Status Ready, and Exceptions Exceptions. At the bottom of the table are buttons for Run Recon, Refresh, Run Report, and Report Manager.



The screenshot shows an Oracle error message dialog box with the following text:

Field does not exist -- BOR\_BNK\_RCN\_WRK.SETID, (180,104)BNK\_RCN\_PNL\_WRK.REPORT\_PB.FieldFormula  
 Name:Create\_Request PCPC.2697 Statement:39  
 Called from:BNK\_RCN\_PNL\_WRK.REPORT\_PB.FieldChange Statement:40

A reference to a record.field name was made and the record.field name was not found to exist. Verify that the field exists on the page in which the PeopleCode program is being executed.

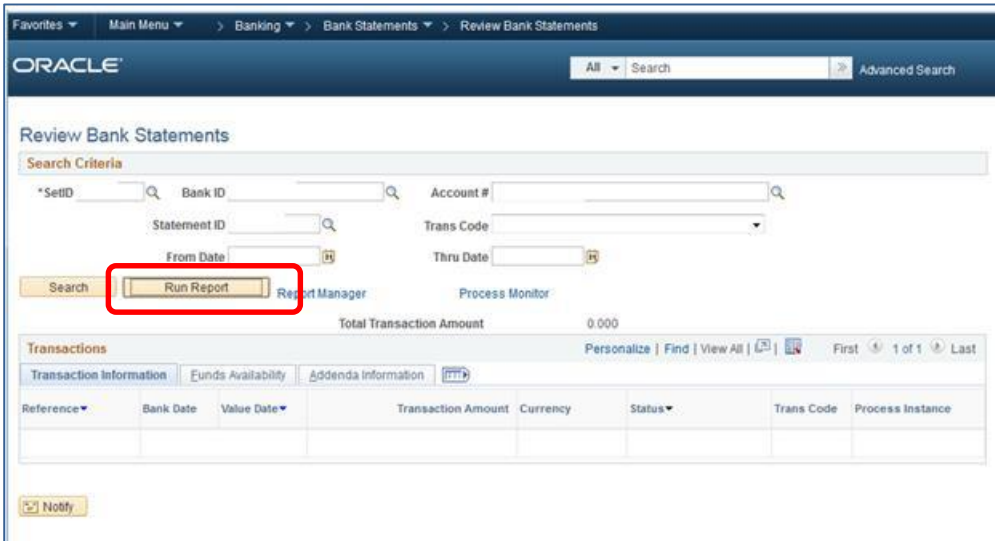
Review the program for errors. If necessary, run a PeopleCode trace to determine the program that failed.

OK

## Functional Workaround

Until this issue is resolved, users should run the Bank Statement Register Report from the Review Bank Statements page.

1. Navigate to **Banking > Bank Statements > Review Bank Statements**.
2. Enter the required fields.
3. Click Run Report.



Favorites ▾ Main Menu ▾ > Banking ▾ > Bank Statements ▾ > Review Bank Statements

ORACLE All Search Advanced Search

Review Bank Statements

Search Criteria

\*SetID Bank ID Account #

Statement ID Trans Code

From Date Thru Date

Search Run Report Report Manager Process Monitor

Total Transaction Amount 0.000

Transactions Personalize | Find | View All | First 1 of 1 Last

Transaction Information Funds Availability Addenda Information

Reference	Bank Date	Value Date	Transaction Amount	Currency	Status	Trans Code	Process Instance

Notify

You should receive the following message.

Message

Bank Statement Register is being generated. (9550,316)

The report can be viewed from the Report Manager.

OK

**Estimated Resolution:** The cause of this issue has been identified and will be included in a future release.

**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.